

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8892

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
310218	5/7/2013	5/8/2013	5/8/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lee	White	328 Tonka Spring Rd	Camdenton	MO	65020		H 573-317-9469 E leewhitemo@aol.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when going from safe to fire	Cause:4006 Altered Adjustments or Components		Unknown
C		Concern:1007 Fired on Safe Release		

5/13/13 Per note on SR, consumer stated that sometimes the safety will not work easily (much harder to push than at other times) He cannot move it from fire to safe at times. He also stated that the rifle fired twice when going from safe to fire.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71246379	DZ	9/15/2005 7:02:48 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART DC 6003R-REGULAR	SCOPE BASE	U

## CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

5/13/13 Per Ilion, trigger assm set screws altered. Trigger is not returning properly. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		5/8/2013

Examination	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		DZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Magazine	Notch Condition	---Select---	
	Condition	---Select---	
Overall	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Not Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD SAFETY
Sear	Function	Like new; Functioning	
	Lift	---Select---	N/A
Feeding Test	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Trigger		False	
	Condition	Slightly Worn; Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED SEALANT CHANGED
	Sub-Assembly	Other Remington	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-800-243-9700/F-336-548-7801

www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

2211  
029/05  
254

<b>Service Request Number</b> SR00051742		<b>Serial Number / Description</b> 71246379 Model 710 RIFLE		<b>Date of Request:</b> 04/29/2013 <b>Date Printed:</b> 04/29/2013																	
<b>Customer:</b> LEE WHITE 328 TONKA SPRING ROAD CAMDENTON, MO 65020 US  Email: leewhitmo@aol.com		<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US  Email:																			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																					
<b>Reason For Return</b> M536 - SAFETY WORKS HARD  <div style="text-align: right;">→ SHIPPED IN THIS CONDITION</div>																					
<b>Service Request Section</b> CONSUMER STATED THAT SOMETIMES THE SAFETY WILL NOT WORK HE CAN NOT MOVE IT FROM FIRE TO SAFE AT TIMES. HE ALSO STATED THAT THE RIFLE FIRED WHEN GOING FROM SAFE TO FIRE.  <div style="text-align: center;">TWICE</div> <div style="text-align: right;">EASILY (MUCH HARDER TO PUSH THAN AT OTHER TIME)</div>																					
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> <b>Serial Number:</b> 71246379 Model: 710  RE00310218                             </div> <div> <b>RECEIVED</b> MAY 10 2013 BY: _____                             </div> </div> </td> </tr> </tbody> </table>						Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; justify-content: space-between;"> <div> <b>Serial Number:</b> 71246379 Model: 710  RE00310218                             </div> <div> <b>RECEIVED</b> MAY 10 2013 BY: _____                             </div> </div>							
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount														
<div style="display: flex; justify-content: space-between;"> <div> <b>Serial Number:</b> 71246379 Model: 710  RE00310218                             </div> <div> <b>RECEIVED</b> MAY 10 2013 BY: _____                             </div> </div>																					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the																					
<div style="text-align: right;">                     J.A. set screws a lt. TR19 is not returning properly. can often to rep. TGA, clean &amp; test at 1/2 normal cost.                 </div>																					
<div style="text-align: right;"> <b>Sub Total:</b> .00  <b>Est Sales Tax:</b> .00  <b>Grand Total:</b> \$.00                 </div>																					

Bryant Auction LLC.  
P.O. Box 1539  
Linn Creek, MO 65052  
Auction Sale - 304 - Gun Auction 4/27/13

Invoice #:	22963
Date:	4/29/2013 1:40:56
Page:	1

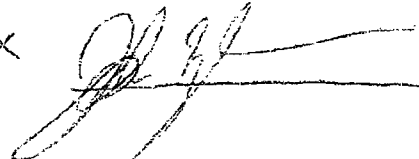
**COPY**

**# 112**  
**SOLD TO:** Lee Mitchell White  
328 TONKA SPRING RD  
Camdenton, MO 65020  
Phone: (573) 317-9469

Lot#	DESCRIPTION	QUANTITY UNIT PRICE	EXTENDED PRICE
29	# 80 Rem 710 Rifle Sn: 71246379 Remington, Mod 710 Sn: 71246379 Rifle 30.06 Cal, W/ Bushnell 3x9 Scope	1 x 300.00	300.00 T
Total Extended Price:			300.00
Processing Fee:			15.00
Buyer's Premium:			0.00
Tax1 Default:			0.00
Invoice Total:			\$315.00
4/27/2013			315.00
Remaining Invoice Balance:			\$0.00

No warranties, as is where is, try all purchases before leaving the building. Upon purchasing an item, you are responsible for payment of that item and its security. Not responsible for lost or stolen items, purchases, etc.

Sold on 4/27/13  
Seller Bryant Auction / John Buckingham  
(Consignor)

x 

Email: sold@bryantauction.com Web: www.bryantauction.com Phone: 573-346-4777  
Proven Results Since 1967







