

Remington Arms Co., Inc.
Product Service
Legal Case #:8633

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
301243	2/19/2013	2/20/2013	2/20/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	G AND C GUNS	---	G AND C GUNS	511 NE 2ND ST	MCMINNVILLE	OR	97128		W 503-883-9258 E gandcguns@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4036 AFT MKT STOCK ASSM		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

SR# 44990 - Service Request Section: Bolt lock safety mod. program. CSR Notes on repair state Accidental Discharge when Bolt is Closed.
df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/270 WIN	n/a	280605	XYX	12/1/1952
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE,AFT MKT STK	U			

CONCERN: ACCIDENTAL DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

2/25/13: Per Ilion - Trigger contacts inside of trigger guard causing trigger to bind. Replace TA, clean & test under BLM, adjust trigger clearance - aftermarket stock. Quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4036	AFT MKT STOCK ASSM	TRIGGER IS CONTACTING INSIDE OF TRIGGER GUARD CAUSING TRIGGER TO BIND.
Barrel	Description		24" 270 WIN
	Date Code		XYX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG CONTACTS GUARD
	Pull	---Select---	5#
	Altered	False	SALANT PRESANT
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE,AFT MKT STK

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"
744 12/5
5#
101

Service Request Number Serial Number / Description
SR00044990 280505

Date of Request: 02/12/2013
Date Printed: 02/12/2013

Customer:
G & C GUNS
511 NE 2ND ST
MCMENNVILLE, OR 97128 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: gandcguns@gmail.com

Email:

—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

Bolt lock Safety mod. Program

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: 280605
Model: 721



RE00301243

RECEIVED
FEB 21 2013

BY: _____

TRIG. CONTACTS INSIDE OF TRIG.
GUARD CAUSING TRIG. TO BIND.
Rep. TPA, clean & TEST AND. JCP
ROR & 20. + Q
ADS. TRIG. clearance.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00



frmREInquiry - Repair Inquiry



Repair Number: RE00301243

Serial: 280605 Model 721 Center Fire Caliber: 270
WIN

Repairman:

Verify Repair

Status: New 2/5/2013 3:45:07 PM

ADDRESS INFORMATION

Customer

☒ Received from

Return To

☐ Received from

Name: G AND C GUNS

G AND C GUNS

Address 1: 511 NE 2ND ST

511 NE 2ND ST

Address 2: PO Box:

PO Box:

City: MCMINNVILLE

MCMINNVILLE

State: OR Zip Code: 97128 Country: US

OR Zip Code: 97128 Country: US

FFL: 9 93 071 01 5J 03655 092015

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 503 883 9258

Fax:

Email: GANDCGUNS@GMAIL.COM

Comments:

Received Condition

Good

Condition
NotesCSR
Notes:ACCIDENTAL DISCHARGE
WHEN BOLT IS CLOSED

Accessories Received

Code	Desc	Qty
A007	With Stud	2
A016	Scope Base	2

Repair Search

Refresh

Close







