

Remington Arms Co., Inc.
Product Service
Legal Case #:8836

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
308770	4/22/2013	4/23/2013	4/23/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Murphy	9346 East Ravine Trail	Tucson	AZ	85749		H 520-419-0152 E murphturph@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

Service Request# 49414 - Service Request Section: "The consumer states the gun will fire when moving the safety to fire. It will only do this after pulling the trigger with the safety on." df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/3006 SPRG	n/a	382540	KC	5/1/1956
Date Purchased	Where Purchased	Accessories	Original Owner			
	ALL SPTS SUP PILD ORE	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/721/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

4/30/13: Per Ilion - TA set screws altered. Replace TA, clean & test fire under BLM - quote. CSR received appr & payment on 4/26/13. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/23/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS

Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 3006 SPRG
	Date Code		KC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED NON FACTORY SEALANT
	Sub-Assembly	Other Remington	

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number
SR00049414

Serial Number / Description
382540
Model 7000

Date of Request: 04/01/2013
Date Printed: 04/01/2013

Customer:
DAVID MURPHY
9346 EAST RAVINE TRAIL
TUSON, AZ 85749 US

Destination:
Arms Services
14 Hoeller Ave
Ilion, NY 13357 US

Email: murphymrph@yahoo.com

Email:

—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

THE CONSUMER STATES THAT THE GUN WILL FIRE WHEN MOVING THE SAFETY TO FIRE. IT WILL ONLY DO THIS AFTER PULLING THE TRIGGER WITH THE SAFETY ON.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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382540

Model: 721



RE00308770

RECEIVED
APR 25 2013

BY:.....

T.A. set screws altered.
replace TPA, clean + test
fire under BLP for \$20.00 +
ship

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00







