

Remington Arms Co., Inc.
Product Service
Legal Case #:9142

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
319199	8/27/2013	8/28/2013	8/28/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter									
Incident		Don	Brien	36 Armory St.	Ilion	NY	13357		H 315-894-8678

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSO	Concern:1028	Fired With Safe ON	Unknown	
C				

Per Firearm Delivered to the Plant for Repair Form, gun fires on safe. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/300 SAV	N/A	42269	RTT	11/1/1948
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/722/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, clean, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

8/29/13: Per Ilion, "trigger and trigger pin rusted causing trigger to bind back. Replace trigger assembly, check over and test fire at 1/2 normal cost." jbi 8/30/13: Called customer with quote, and he approved with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B. TRAVIS

Examination	Exam Date	8/28/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4015	Improper Maintenance	NEW STYLE TRIG ASSM WAS REPLACED 3/04 R# 78651
Barrel	Description	24" 300 SAV	
	Date Code	RTT	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
	Lift	---Select---	.012

Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND TRIG PIN RUSTED CAUSING TRIG TO BIND BACK,NOT RETURN WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00319199	42269	08/27/2013
	Model 722 Center Fire Caliber: 300 SAV	Estimate Date: 08/28/2013
		Date Printed: 08/30/2013

Customer:

DON BRIEN RETIREE
36 ARMORY STREET
ILION, NY 13357 US

Return To:

DON BRIEN RETIREE
36 ARMORY STREET
ILION, NY 13357 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger and trigger pin rusted causing trigger to bind back. replace trigger assembly, check over and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F202906	Part	40 SSA TRIG ASSB RH	1	Billable	1	87.00	50	43.50
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 55.00

Est Sales Tax: 3.85

Grand Total: \$58.85



Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition ☒

Att: Dale Lewis 2411
RTT 11/48
10+2
012

Driver's License ID# 842-199-079

Delivery Date 8/26/13 9142

Customer Name (Print) DAVID T. BRIAN

Employee ☒ (Y) ☐ (N)

Address 31 PERRY ST City ILION

State NY Zip 12057 Phone Number (212) 894-9678

Manufacturer Remington

Firearm Description Model 722 Cal./Ga. 300 SAVAGE

Serial Number 42269

Stock/ Fore-end Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition _____

Metal Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition _____

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length _____

List additional accessories: IE Scope, Sling, Gun case and description;

NONE

Customer request: FIXES ON SAFE

Return Process Return to Clark St. Ent. ☒ Return via UPS []

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature David T. Brian
person delivering firearm

Date 8/26/13 TRIG+TRIG. PIN RUSTED
CAUSING TRIG. TO BIND
BACK. Replace T.A.
check over test fire
AT 1/2 COST.

Signature Hubert L.
security officer

Date 8/26/13

Signature Harold Samson
Arms Service / CSR

Date 8/27/13

Serial Number:

42269

Model: **722**



RE00319199

Up Verification

I have received the above described firearm to the
lawfully possess a firearm in New York State.

Date _____ / _____ / _____
the same who delivered

Date _____ / _____ / _____ BY: _____
returning the firearm

RECEIVED
AUG 29 2013

Remington.

Security Copy - White

Arm Service Copy - Yellow

Customer Copy - Pink







