

Remington Arms Co., Inc.
Product Service
Legal Case #:8994

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
313688	6/18/2013	6/19/2013	6/19/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Tad	Curry	439 Frogtown Rd.	Bluemont	VA	20135		H 540-955-3490 E tadpoleacres@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Service Request# 54591 - Service Request Section: "He says when the bolt is lowered the rifle fires", Customer wrote a note: "Also discharges when releasing safety". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/222 REM	n/a	289504	LZZ	2/1/1953
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/722/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

6/20/13: Per Ilion - TA dirty & rusty. Trigger binds to side plates. Replace TA, clean & test under BLM - quote. I called customer & he apprvd, pd by CC#. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/19/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS

Cause	4015	Improper Maintenance	
Barrel	Description		26" 222 REM
	Date Code		LZZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY AND RUSTY, TRIG BINDS TO SIDEPLATES. WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE

Quotation

Remington Service
PO Box 700
Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00313688	Serial Number / Description 289504 Model 722 Center Fire Caliber: 222 REM	Date Received: 06/18/2013 Estimate Date: 06/19/2013 Date Printed: 06/20/2013
Customer: TAD CURRY 439 FROGTOWN ROAD BLUEMONT, VA 20135 US		Return To: TAD CURRY 439 FROGTOWN ROAD BLUEMONT, VA 20135 US

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp.Date _____
 Open Account: R _____ PO Number: _____
 Approval Signature: _____ Date: _____
 Daytime Phone: () _____ Time to Call: _____
☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M240 - BOLT LOCK SAFETY MODIFICATION	M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)
	M240 - BOLT LOCK SAFETY MODIFICATION

Technician Comments
 trigger assembly dirty and rusty.trigger binds to sideplates.replace trigger assembly, clean and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F202906	Part	40 SSA TRIG ASSB RH	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
<div style="text-align: right;"> <p><i>paid</i> 6/20/13 df</p> </div>								
Sub Total:								37.00
Est Sales Tax:								.00
Grand Total:								\$37.00

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7301

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00054591	Serial Number / Description 289504	Date of Request: 06-10-2013 Date Printed: 06-10-2013
Customer: TAD CURRY 439 FROGTOWN ROAD BLUEMONT, VA 20135 US	Model 8994	Destination: Arms Services 14 Hoefler Ave Bron, NY 13357 US
Email: TADPOLEACRES@AOL.COM	Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION		
Service Request Section He says when the bolt is lowered the rifle fires. ALSO DISCHARGES WHEN RELEASING SAFETY		
Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc Amount
<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: 289504</p> <p>Model: 722</p> <p>RE00313688</p> </div> <div> <p>RECEIVED</p> <p>JUN 20 2013</p> <p>BY:</p> <p>T.A. dirty + rusty. Trig. binds to side plates. Rep. TPA, clean + Test und. BCI Rep 20 +</p> </div> </div>		
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the		
<div style="display: flex; justify-content: flex-end;"> <div> <p>Sub Total: .00</p> <p>Est Sales Tax: .00</p> <p>Grand Total: \$.00</p> </div> <div>Q</div> </div>		







