

Remington Arms Co., Inc.
Product Service
Legal Case #:8701

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
304374	3/12/2013	3/14/2013	3/14/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lorne	Harvey	323 NE Damson Ave.	College Place	WA	99324		H 509-386-5391 E lorne@gobestloan.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 46969 - Reason for Return: Perform safety checks on trigger assembly. Customer wrote on service request paperwork: "No proof of purchase/family rifle, firearm discharges randomly when moving safety lever from S to F". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/n/a	n/a	170550		
Date Purchased	Where Purchased	Accessories	Original Owner			
		AFT MKT BBL	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/722/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

3/15/13: Per Ilion - TA set screws altered, replace TA, check over & clean @ 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/14/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	RIFLE HAS AN AFT MKT BBL ASSEMBLY A M/700 BOLT AND TRIGGER ASSEMBLIES SAFETY RUBS ON INSIDE OF STOCK
Barrel	Description		26" AFT MKT, CALIBER UNKNOWN
	Date Code		
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Scar	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIGGER NOT RETURNING AND CONTACTS TRIGGER GUARD WILL FOLLOW DOWN
	Pull	---Select---	3/4#
	Altered	True	M/700 TRIG ASSEMBLY SET SCREWS ALTERED SCREWS HAVE A RED SEALANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT BBL

Remington-Union
Madison, NC 27025-1700

Parts and Repairs P-800-243-6700 F-855-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

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3/4#
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Service Request Number SR00046969	Serial Number / Description 170550	Date of Request: 03 05 2013 Date Printed: 03 05 2013
Customer: LORNE HARVEY 325 NE DAMSON AVE COLLEGE PLACE, WA 99124 US	Model 8701	Destination: Arms Services 14 Hoedler Ave Ithaca, NY 14857 US
Email: LORNE@COBESTLOAN.COM	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return	No Proof of purchase/Family Rifle
NOTE - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY	
Service Request Section	Firearm discharges randomly when moving safety lever from "S" to "F".

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
Serial Number: 170550	Model: 722						
							
		RE00304374					
					RECEIVED MAR 15 2013		
					BY:.....		
					T.A. set screws altered. Replace TPA, check over + clean at 1/2 normal cost.		
					Q		
					Sub Total: .00		
					Est Sales Tax: .00		
					Grand Total: \$.00		

THIS IS NOT AN INVOICE This is a pre-estimate to repair, recommend, or replace the







