

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9362

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
325595	10/28/2013	10/29/2013	10/29/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brian	Abramowski	84 Magill St	Manistee	MI	49660		H 231-233-4468 E skidaddy911@hotmail.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI bruised shoulder				
PD Cause:4006	Altered Adjustments or Components		U	
S FSR Concern:1007	Fired on Safe Release			
C				

Per SR00064430 Service Request Section, "When moving from safe to fire, gun with go off. Happens about every 15th time gun is used. If gun is upside down, gun will go off." Per letter from Brian Abramowski, gun fired on safe release while his son was deer hunting with it. "Not only did my son miss his first buck, he also had a black and blue shoulder." jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/3006 SPRG	85633	71380134	PB	6/19/2007 4:57:10 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DUNHAM S SPORTS	SCOPE,RINGS,BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replacing with Ramac 84371 in exchange at a 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

10/30/13: Per Ilion, trigger set screws altered. Trigger not returning under sear. Replace trigger assembly, check over, and test at 1/2 normal cost. jbi 11/1/13: I call and left message for Brian Abramowski to return my call. I

[http://cps03sp01.remington.com:99/Remington\\_PSA/PrintDisplay.aspx?ID=9362&Type...](http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9362&Type...) 11/12/2013

received call back from Mr. Abramowski, he said that he is willing to pay the difference between the Model 770 and the Model 700 VTR in 243 WIN. I advised that once replacement is quoted, that I will call him back. jbi 11/4/13: I emailed Ilion to quote replacing with a Model 700 VTR (Ramac 84368) in exchange at a 50% discount. jbi 11/5/13: I called and left quote on customer's voicemail. jbi 11/6/13: I received call from Brian Abramowski, he said that he is not sure if he wants a 243 WIN or 308 WIN. He said he will let me know by Friday (11/8/13). jbi 11/8/13: I received call from Brian Abramowski, agreed to having his rifle replaced with Model 700 VTR (Ramac 84371) at a 50% discount. He approved with a credit card. Ramac 84371 order on SAP order 1560561. jbi 11/11/13: FFL information received. Removing shipping hold. jbi 11/12/13: I received voicemail from Brian Abramowski. I returned his call and left him a message letting him know that the FFL info has been received. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/29/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		PB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING UNDER SEAR WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	

U.S. Department of Justice  
Bureau of Alcohol, Tobacco, Firearms and Explosives

Federal Firearms License  
(18 U.S.C. Chapter 44)

ATF Form 8 (5310.11) Rev. 10-2011

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. **THIS LICENSE IS NOT TRANSFERABLE UNDER 27 CFR 478.51.** See "WARNINGS" and "NOTICES" on reverse.

Direct ATF Correspondence To ATF - Chief, FFLC 244 Needy Road Martinsburg, WV 25405-9431	License Number <b>4-38-101-01-5G-03516</b>
Chief, Federal Firearms Licensing Center (FFLC) <i>Tracy Robertson</i>	Expiration Date <b>July 1, 2015</b>
Name <b>RLK SALES</b>	

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)

**618 PINE ST  
MANISTEE, MI 49660**

Type of License

**01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES**

Purchasing Certification Statement

The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

Mailing Address (Changes? Notify the FFLC of any changes.)

**KIESZKOWSKI, RYAN LEE  
RLK SALES  
618 PINE ST  
MANISTEE, MI 49660**

<i>Ryan L. Kieszowski</i> Licensee/Responsible Person Signature	<i>Owner</i> Position/Title
<i>Ryan L. Kieszowski</i> Printed Name	<i>July 8, 2013</i> Date

*File Copy*  
*Only*  
ATF Form 8 (5310.11)  
Rev. 10-2011

Previous Edition is Obsolete. FEDERAL FIREARMS LICENSING CENTER (FFLC) 244 NEEDY ROAD, MARTINSBURG, WV 25405-9431

Federal Firearms License (FFL) Customer Service Information

Federal Firearms Licensing Center (FFLC)  
244 Needy Road  
Martinsburg, WV 25405-9431

Toll-free Telephone Number: (866) 662-2750  
Toll-free Fax Number: (866) 257-2749  
E-mail: [NLC@atf.gov](mailto:NLC@atf.gov)

ATF Homepage: [www.atf.gov](http://www.atf.gov)  
FFL eZ Check: [www.atfonline.gov/fflcheck](http://www.atfonline.gov/fflcheck)

**Change of Address (27 CFR 478.52).** Licensees may during the term of their current license remove their business or activity to a new location at which they intend regularly to carry on such business or activity by filing an Application for an Amended Federal Firearms License, ATF Form 5300.38, in duplicate, not less than 30 days prior to such removal with the Chief, Federal Firearms Licensing Center. The application must be executed under the penalties of perjury and penalties imposed by 18 U.S.C. 924. The application shall be accompanied by the licensee's original license. The license will be valid for the remainder of the term of the original license. (The Chief, FFLC, shall, if the applicant is not qualified, refer the application for amended license to the Director of Industry Operations for denial in accordance with § 478.71.)

**Right of Succession (27 CFR 478.56).** (a) Certain persons other than the licensee may secure the right to carry on the same firearms or ammunition business at the same address shown on, and for the remainder of the term of, a current license. Such persons are: (1) The surviving spouse or child, or executor, administrator, or other legal representative of a deceased licensee; and (2) A receiver or trustee in bankruptcy, or an assignee for benefit of creditors. (b) In order to secure the right provided by this section, the person or persons continuing the business shall furnish the license for that business for endorsement of such succession to the Chief, FFLC, within 30 days from the date on which the successor begins to carry on the business.

(Continued on reverse side)

Cut Here X

<b>Federal Firearms License (FFL) Information Card</b>	
License Name:	<b>KIESZKOWSKI, RYAN LEE</b>
Business Name:	<b>RLK SALES</b>
License Number:	<b>4-38-101-01-5G-03516</b>
License Type:	<b>01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES</b>
Expiration:	<b>July 1, 2015</b>
Please Note: Not Valid for the Sale or Other Disposition of Firearms.	

FFL Newsletter - Electronic Version Available

Sign-Up Today!

FFLs interested in receiving the electronic version of the FFL Newsletter, along with occasional additional information, should submit name, FFL number, and e-mail address to: [FFLNewsletter@atf.gov](mailto:FFLNewsletter@atf.gov).

The electronic FFL Newsletter will enable ATF to communicate information to licensees on a periodic basis.

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RLK Sales  
618 Pine Street  
Manistee, MI 49660  
(231) 794-9320  
(231) 723-1029 fax

**To: JB**

**From: RLK Sales**

**Date: Nov. 8, 2013**

**Subject: Ref # 9362**

JB

Here is a copy of my FFL so you can ship the above referenced firearm to me.

If you have any questions please contact me.

Thank you

Ryan L. Kieszkowski

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.remington.com

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00325595	<b>Serial Number / Description</b> 71380134 Model 770 Center Fire Caliber: 30 -06 SPRG	<b>Date Received:</b> 10/28/2013 <b>Estimate Date:</b> 11/05/2013 <b>Date Printed:</b> 11/05/2013						
<b>Customer:</b> BRIAN ABRAMOWSKI 84 MAGILL STREET MANISTEE, MI 49660 US		<b>Return To:</b> BRIAN ABRAMOWSKI 84 MAGILL STREET MANISTEE, MI 49660 US						
<b>Please Circle One:</b> VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
<b>Problems</b>								
<b>Reported</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M568 - SAFETY BROKEN	<b>Found</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION							
<b>Technician Comments</b> trigger assembly set screws altered.trigger is not returning under sear.replace trigger assembly, quote to replace in exchange at 50% discount for ram ac# 84368								
<b>ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)</b>								
<b>Material</b>	<b>Type</b>	<b>Description</b>	<b>Qty Needed</b>	<b>Warranty</b>	<b>Qty From Inv</b>	<b>Price</b>	<b>Disc</b>	<b>Amount</b>
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000254	Service	GR-FIREARM REPLACEMENT	08	Billable	08	1.00	50	454.00
						<b>Sub Total:</b>		454.00
						<b>Est Sales Tax:</b>		.00
						<b>Grand Total:</b>		\$454.00

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

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Please Circle One: VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
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<b>ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)</b>								
<b>Material</b>	<b>Type</b>	<b>Description</b>	<b>Qty Needed</b>	<b>Warranty</b>	<b>Qty From Inv</b>	<b>Price</b>	<b>Disc</b>	<b>Amount</b>
F301265	Part	710 REC. INSERT ASSB. COMPLETE	1	Billable	1	60.00	50	30.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
<b>Sub Total:</b>								58.50
<b>Est Sales Tax:</b>								1.80
<b>Grand Total:</b>								\$60.30

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

Service Request Number SR00064430	Serial Number / Description 71390134 Model 770 RIFLE	Date of Request: 10/15/2013 Date Printed: 10/15/2013
Customer: BRIAN ABRAMOWSKI 84 MAGILL STREET MANISTEE, MI 49660 US Email: skidaddy911@hotmail.com	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return  
M568 - SAFETY BROKEN

Service Request Section  
When moving from saf eto fire, gun with go off. Happens about every 15th time gun is used. If gun is upside down, gun will go off. - **EVERY TIME**

*will happen more often w/ round in chamber*

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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RECEIVED  
OCT 30 2013

BY: .....

*Also please see enclosed letter!*

*THANK YOU*

Serial Number:

71380134

Model: 770



RE00325595

*T.A. Set screws Alt. TR19  
Not returning and. Seaa.  
Rep. T.A. check on test  
at 1/2 Normal cost  
Q*

item(s)

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$ .00



To whom it may concern

REF # SR64430    Remington model 770 (30-06) serial # 71390134

I am writing this letter in regards to the remington 770 serial # 71390134 . I am not happy at all with the safety and performance of this rifle that I currently own. My son who is 15 years of age was using this rifle on the third day of deer season in Michigan. I was sitting in my field blind and he was sitting down in the swamp blind 300 yards away. I heard a shot and I thought to myself great I know he has one laying dead, because he's a great shot and was driving tacks when we were target shooting with this rifle, when I got out of my blind and walked down to the swamp blind. I asked him where is it? He looked at me with this blank and confused look on his face and said there was a six point walking into an opening so he raised the gun to the window and switched the safety from safe to fire and before he could even get his eye up to the scope the gun fired. I said what are you sure did you have your finger on the trigger when you switched it to fire? He said no my finger was no ware near the trigger, just as I had taught him. So he got out of blind and ejected the spent round and removed the clip and left the bolt in the open position, leaned it against a tree and waited for me. After our conversation I began to inspect the rifle because I thought no way he had to have had his finger on the trigger but he was right. About 20 minutes later I figured out that with a round in the chamber or not about 1 out of 15 to 20 times it would fire the pin when I removed the safety. The pin did fire more often when there was a round in the chamber, also when I got home and did some more investigating I figured out when you flip the rifle completely upside down and go through the same process it fired the pin every time, I am an avid hunter and I have been around guns all my life. I own several firearms and I have never seen this in my 28 years of hunting or being around firearms. I am a military veteran and spent 4 years in the U.S Army and know how to clean and take care of and respect firearms. I do own another Remington 700 BDL( 270 ) and have never had a problem with it, as a matter of fact it is my favorite rifle but I am just glad that no one got hurt or even killed over this safety issue. Not only did my son miss his first buck, he also had a black and blue shoulder. I don't care that he missed his first buck, I was more upset with the safety aspect of the rifle. I taught my son that keeping the barrel pointed in a safe direction at all times and the safety of the rifle and cleaning was the most important thing when it comes to firearms. Even if this gun is repaired I would not trust it or use it in the future, and would not have a good conscious in selling it. If at all possible I would like a different gun in replacement of the 770 and if possible I would like the model 700 VTR in a 243 for my son cause as of now he is a little gun shy with the whole safety situation. And I figure this will help him. I am willing to pay the difference in guns, I am not trying to get something for nothing, but I do not want this rifle back. I am not trying to discredit Remington at all they make great rifles and great ammunition as I said before I love my BDL and I would like to thank Lisa Rice from Remington for all her help during this process. Her patience and understanding is greatly appreciated. Thank you again

Brian Abramowski

84 Magill St.

Manistee, MI 49660

[skidaddy911@hotmail.com](mailto:skidaddy911@hotmail.com) ( 231-233-4468 )

*Brian Abramowski*









