

Remington Arms Co., Inc.
Product Service
Legal Case #:8614

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299884	2/7/2013	2/14/2013	2/14/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Academy Sports & Outdoors	---	Academy Sports	310 Doug Baker Blvd.	Birmingham	AL	35242		W 205-981-4174

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Dealer sent rifle in w/note - will not chamber a round unless turned on the left side... bolt sticks badly... mag. is difficult to seat when loaded... has fired when the safety was released. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/3006 SPRG	85653	M71651851	AF	3/23/2011 12:59:56 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY LTD	SCOPE,RINGS.BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$27					

2/18/13: Per Ilion - Could not duplicate concern, to restore confidence in rifle will replace TA, check over, correct feed issues & test fire @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/14/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG SS
	Date Code		AF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Scar	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

Customer Firearm Repair - Info for Manufacturer/Repair Center	
Today's Date	2/2/2013
Completed By	mike bryant
<div style="text-align: right;">22" AF3/11 4#</div>	
<div style="text-align: center;">8614</div>	
Manufacturer/Repair Center Information:	
Manufacturer/Repair Center Address	Remington Arms Corporation, Inc. Attn: Arms Service Division/Repairs 14 Hoefler Ave. Ilion, NY 13357
Phone Number	1-800-243-9700
Website	www.remington.com
Notes	0
Serial Number	m71651851
Model	770
Type of Firearm	rifle
Caliber/Gauge	30-06
SKU	14256770
Reason for Repair	will not chamber a round unless turned on the left side.....bolt sticks badly.....mag. is difficult to seat when loaded.....has fired when the safty was released Cust phone # 205-401-8508
RA # (if applicable)	0
Return Address	Please return the firearm to the following address once the repair is complete: Academy Sports + Outdoors Attention: MOD 310 Doug Baker Blvd Birmingham AL 35242 0
Store Phone Number	205-981-4174

Serial Number:

M71651851

Model: 770



RE00299884

RECEIVED
FEB 18 2013

BY: _____





