

Remington Arms Co., Inc.
Product Service
Legal Case #:9530

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/21/2013		11/16/2013			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dean	Galvan	1096 Charles Ln.	Halifax	VA	24558		C 434-222-4359

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

11/21/13: Customer called in. He stated he was using rifle on 11/16/13 & he was having trouble with the trigger, it wasn't working properly & when he pushed the Safe off it fired - no damage, no injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/3006 SPRG	85633	M71903960		2/4/2013 6:36:01 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART SUPERCENTER 1345		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/25/13: Mailing ARS, letter, SR paperwork. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE:	11/25/2013	Service Request #	SR00068741
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	Richards	email address:	EWEL@MAIL LABEL

Business:	Remington-Service P.O. Box 790 Madison, NC 27025-0790 www.remington.com
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LABEL INFORMATION

MAIL LABEL TO:	DEAN GALVAN 1096 CHARLES LN HALIFAX, VA 23068 US SR00068741 Email:
RETURN ITEM TO:	ILN Arms Services



ARS098 NOV 25, 2013 911 CURR USD 1 OF 3
 SVC END00M ACT DT 10.9 LBS
 TRACKING# 124KX5969080384383
 REF 1: SR00068741
 REF 2:

ATTN: Product Service	HANDLING CHARGE 8.00 THREE-PIECE PUB RATE CHRG: BY 0.00 COO 0.00 SVC 1/P USD DC 0.00 DCD 0.00 RS 0.50 DP 0.00 PR 0.00 SD 0.00 NOT PUB CHG 10.34 PUB+HANDLING 10.34
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