

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9376

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 325820 | 10/30/2013  | 10/31/2013      | 10/31/2013  |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street         | City    | State | Zip   | Age | Contact                                 |
|----------|----------|------------|-----------|----------------|---------|-------|-------|-----|-----------------------------------------|
| Incident |          | William    | Geelan    | 749 Sundown Rd | Sundown | NY    | 12740 |     | H 845-985-7250<br>E wilgeelan@gmail.com |

## Incident Information

| Claims | Codes        | Repair Est.                 | Medical Treatment | Medical Status |
|--------|--------------|-----------------------------|-------------------|----------------|
| PI     |              |                             |                   |                |
| PD     | Cause:4038   | Could Not Duplicate Concern |                   | Unknown        |
| S FBC  | Concern:1008 | Fired on Bolt Closing       |                   |                |
| C      |              |                             |                   |                |

Per SR00065502 Service Request Section, "CUSTOMER STATES THAT THE FIREARM WILL FIRE WHEN THE BOLT CLOSSES AND SOMETIMES IT WILL NOT FIRE WHEN THE TRIGGER IS PULLED." jbi

## Firearm Information

| Mfg.           | Type                         | Model/Ga.      | SKU            | Serial    | Bbl. | DOM                     |
|----------------|------------------------------|----------------|----------------|-----------|------|-------------------------|
| Remington      | CF/BA                        | 770/308<br>WIN | 85634          | M71841635 | OG   | 7/19/2012 5:26:23<br>PM |
| Date Purchased | Where Purchased              | Accessories    | Original Owner |           |      |                         |
|                | GANDER WAREHOUSE<br>#1/Leban |                | U              |           |      |                         |

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/770/CF/BA

| Settlement                                          | Release of Claims          | Release Date               | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-----------------------------------------------------|----------------------------|----------------------------|---------------|-----------------|----------------|---------------|
| Replace TPA,<br>check over and test<br>at no charge |                            |                            |               |                 |                |               |
|                                                     | Repair/Replacement<br>Cost | Repair/Replacement<br>Date |               |                 |                |               |
|                                                     | \$41                       |                            |               |                 |                |               |

11/1/13: Per Ilion, could not duplicate concern. Trigger pull set below specs. Replace trigger assembly, check over, and test at no charge. jbi

Examination[Remington/CF/BA]

| Part         | Sub-Part               | Code                        | Comment              |
|--------------|------------------------|-----------------------------|----------------------|
| Examination  | Examiner               |                             | B.TRAVIS             |
|              | Exam Date              |                             | 10/31/2013           |
|              | Product Type           |                             | RF                   |
|              | Action Type            |                             | A                    |
|              | Assigned To            |                             | S.NICHOLS            |
| Cause        | 4038                   | Could Not Duplicate Concern |                      |
| Barrel       | Description            |                             | 22" 308 WIN          |
|              | Date Code              |                             | OG                   |
|              | Bore Plugged           | False                       |                      |
|              | Bulged                 | False                       |                      |
|              | Fired                  | False                       |                      |
|              | Fired while Obstructed |                             |                      |
|              | Muzzle/Crown Condition | Slightly Worn; Functioning  |                      |
| Bolt         | Firing Pin             | Slightly Worn; Functioning  |                      |
|              | Shroud                 | Slightly Worn; Functioning  |                      |
|              | Face                   | Slightly Worn; Functioning  |                      |
|              | Handle                 | Slightly Worn; Functioning  |                      |
|              | Stop                   | Slightly Worn; Functioning  |                      |
| Extractor    | Condition              | Slightly Worn; Functioning  |                      |
|              | Cut Condition          | Slightly Worn; Functioning  |                      |
|              | Ext/Eject Test         | False                       |                      |
| Locking      | Block Condition        | ---Select---                |                      |
|              | Lug Condition          | Slightly Worn; Functioning  |                      |
|              | Notch Condition        | ---Select---                |                      |
| Magazine     | Condition              | ---Select---                |                      |
|              | Box Condition          | Missing                     |                      |
| Overall      | Exterior Condition     | Slightly Worn; Functioning  |                      |
|              | Stock Condition        | Slightly Worn; Functioning  |                      |
|              | Fore End Condition     | ---Select---                |                      |
| Receiver     | Condition              | Slightly Worn; Functioning  |                      |
|              | Bulged                 | False                       |                      |
| Safety       | Description            |                             | STANDARD SAFETY      |
|              | Function               | Like new; Functioning       |                      |
| Sear         | Lift                   | ---Select---                | N/A                  |
|              | Notch                  | Slightly Worn; Functioning  |                      |
|              | Tests                  | Test Fired                  | False                |
| Feeding Test |                        | False                       |                      |
| Trigger      | Condition              | Slightly Worn; Functioning  |                      |
|              | Pull                   | ---Select---                | 3#                   |
|              | Altered                | False                       | SEALANT INCONCLUSIVE |
|              | Sub-Assembly           | Other Remington             |                      |

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

Item Category: Repair Inquiry Item: 770 Serial: M71841635 Item Color: SUNSHINE Color: 07185011 SHIP: 1364

Recall Number: RE00325820 Verify Repair: 9376

Return To: Device Violation Sales: Salesperson: 10/30/2013 12:30:16 PM

ADDRESS INFORMATION

Customer: William Geelan Return To: William Geelan

Address: 745 SUNDOVN RD Address: 745 SUNDOVN RD

City: SUNDOVN City: SUNDOVN

State: NY Zip Code: 12740 Country: US NY Zip Code: 12740 Country: US

CSRs: THAT THE FIREARM WILL FIRE WHEN THE BOLT CLOSSES AND SOMETIMES IT WILL

Repair: Search Refresh Close

22K 067/12 3#

Thursday, Oct 31 2013 5:03 AM

Serial Number: M71841635  
Model: 770  
RE00325820

could not dup. concern  
T.A. TR19. pull set below  
specs. replace T.A. check  
over + TISS AT M/C  
warranty

RECEIVED  
NOV 01 2013

BY: .....







