

Remington Arms Co., Inc.
Product Service
Legal Case #:8454

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
295502	1/9/2013	1/10/2013	1/10/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Candace	Gadowry	200 East Myrtle St	Magnolia	MS	39652		H 601-783-0200 E cgadowry@att.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fires when moving bolt into fire position	Concern:1008 Fired on Bolt Closing		
C				
1/17/13 Per note with rifle, consumer says his rifle fires moving the bolt into the fire position.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/6MM REM	n/a	6060079	RT	11/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	BELKNAP INC LOUISVILLE KY		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Remington/788/CF/BA						
Per Ilion, can offer to remove TPA, disassm and clean and remove bolt lock at 1/2 cost						
	Repair/Replacement Cost	Repair/Replacement Date				
1/17/13 Per Ilion, could not duplicate concern. Trigger assm dirty, sticky and rusty. Can offer to remove TPA, disassm and clean and remove bolt lock at 1/2 cost.cm						

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/10/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 6MM REM
	Date Code		RT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	LITE RUST ON METAL
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY,RUSTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

This document is a summary of your request for service. Please retain the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

22"
RT 1/7

Service Request Number SR1119916	Serial Number 6060079	Description Model 788	Date of Request 12/28/2012	Date Printed 12/28/2012
Customer: CANDANCE GADOWRY 200 EAST MYRTLE STREET MAGNOLIA, MS 39652 US			Destination: Arms Services 14 Hoedle Ave Ithaca, NY 14850 US	
Email: cgadowry@att.net			Email:	

— Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

8454

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

M240 - Bolt Lock Safety Modification

Service Request Section

CONSUMER SAYS THE RIFLE FIRES MOVING THE BOLT INTO THE FIRE POSITION.

Consumer says the Rifle fires moving the bolt into the fire position

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Candance Gadowry
200 E. myrtle St.
Magnolia, MS
39652

New INK CARTRIDGE
Page would not print
darker.

Email: cgadowry@att.net

Candance Gadowry
601-783-0200

Serial Number: 6060079
Model: 788



RE00295502

could not dupl concern
T.A. dirty, sticky & rusty.
CAN offer to remove TPA
DISASSM. & clean + remove Bolt
LOCAL PT + 1/2 cost

Sub Total 20. + LABOUR AT
Est Sales Tax: .00

Grand Total: \$.00

RECEIVED
JAN 14 2013

BY: _____