

Remington Arms Co., Inc.
Product Service
Legal Case #:9087

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
316907	8/2/2013	8/5/2013	8/5/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bob	Abbott	8298 Nixon Dr	Grand Ledge	MI	48837		H 517-749-7070 E boba@pro-controls.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013	Broken or Missing Parts		
S	Safety not working properly	Concern:1032	Safety not working properly	Unknown
C				

Per SR00057736 Service Request Section, "Firearm went off. Consumer states the trigger is locked in the firing position." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/54 CAL	27582	ML089442	OR	7/31/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICKS CLOTHING & SPORTING GOODS	AFT MKT NIPPLE AND FIR PIN	U			

CONCERN: TRIG LOCKED IN FIRE POSITION

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, repair at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

8/6/13: Per Ilion, connector is broken, trigger assembly dirty and rusty, set screws altered. Replace trigger assembly, clean, and check over at no charge good-will gesture. jbi

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/5/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4013	Broken or Missing Parts	CONNECTOR IS BROKEN
Barrel	Description		24" 54 CAL SS
	Date Code		OR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR IS BROKEN DIRTY,RUSTY
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT NIPPLE AND FIR PIN

Madison, NC 27025-0700

ATTN: Attn: Product services

24
08/97

Parts and Repairs: P.800-243-9700 F.336-546-889

www.pro-controls.com

This document is a summary of your request for service. Please review this document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

Service Request Number SR00057736	Serial Number / Description ML089442 Model 700ML RIFLE Caliber: 34	Date of Request: 07 29 2013 Date Printed: 07 29 2013
Customer: BOB ABBOTT 3298 NIXON DRIVE GRAND LEDGE, MI 48837 US Email: boba@pro-controls.com	Destination: Arms Services 14 Hoefler Ave Elion, NY 13357 US Email:	

9087

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section:
Firearm went off. Consumer states the trigger is locked in the firing position.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: ML089442
Model: 700ML



RE00316907

RECEIVED
AUG 06 2013
BY:.....

CONNECTOR BROKEN.
T.A. dirty & rusty. set
screws altered. hp.
TPA, clean & check over
H/c Good - Will Gesture.
#260974

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00







