

Remington Arms Co., Inc.
Product Service
Legal Case #:8759

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
306443	4/1/2013	4/2/2013	4/2/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Artwork Firearms		Artwork Firearm	7570 Brampton 27.5 Rd	Rapid River	MI	49878		W 906-280-9162 E revrad65@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Fired when safety released	Concern:1023 Delayed Firing - Firearms		Unknown
C				

4/3/13 Per note on SR, dealer said there is a delay in the firing pin from when the trigger is pulled. Dealer also said the firing pin will release when the safety is moved.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6335457	OI	7/9/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART PLYMOUTH MI		U			

CONCERN: FSR, DELAYED FIREING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	66.04	4/3/2013				

4/3/13 Per Ilion, trigger assm has a dried and sticky lube residue causing parts to work sluggish. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/2/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		OI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
Feeding Test	Test Fired	False	
	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	9#
	Altered	False	FACTORY SEALANT PRESENT
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P:800-243-9700 F:888-548-7301

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
0.577
9#
.007

Service Request Number: SR00047811		Serial Number / Description: A6335457 Model RS772		Date of Request: 03 18 2013 Date Printed: 03 18 2013																			
Customer: ARROW FIREARMS 770 BRAMPTON DR RD RAPID RIVER, MI 49878 US		Destination: Arms Services 14 Hoedler Ave Lien, NY 13857 US																					
Email: rexrads5@yahoo.com		Email:																					
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																							
Reason For Return M991 - TRIGGER																							
Service Request Section Dealer said there is a delay in the firing pin from when the trigger is pulled. Dealer also said the firing pin will release when the safety is moved.																							
<table border="1"> <thead> <tr> <th colspan="2">Parts And Service Details</th> <th rowspan="2">Description</th> <th rowspan="2">Qty Needed</th> <th rowspan="2">Warranty</th> <th rowspan="2">Price</th> <th rowspan="2">Disc</th> <th rowspan="2">Amount</th> </tr> <tr> <th>Material</th> <th>Type</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: A6335457</p> <p>Model: 700</p> <p>RE00306443</p> </div> <div> <p>RECEIVED</p> <p>APR - 3 2013</p> <p>BY: _____</p> </div> </div> </td> </tr> </tbody> </table>						Parts And Service Details		Description	Qty Needed	Warranty	Price	Disc	Amount	Material	Type	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: A6335457</p> <p>Model: 700</p> <p>RE00306443</p> </div> <div> <p>RECEIVED</p> <p>APR - 3 2013</p> <p>BY: _____</p> </div> </div>							
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<p>T.A. has a dried & sticky LUBE residue CAUSING PARTS TO WORK SLUGGISH. My TPA, clean test and BLD for 20 +</p>																							
<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p>																							
<p>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</p>																							

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Sent

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Trash (12)

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HSLDA (2)

LEAD Team (48)

Orders (5)

Pastor SWC (1)

PASTORS AND ... (3)

Retold

revrad SWC (1)

Scouts (5)

SWC Attenders

MESSENGER

APPLICATIONS

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49878	13357
US	US

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Number of Packages: 1

UPS Service: Ground

Return Service: UPS Returns, Electronic Return Label

Weight: 10.0 LBS

Tracking Number: 124XX5969066158522

Reference Number 1: SR00047811

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