

Remington Arms Co., Inc.
Product Service
Legal Case #:9745

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
332153	12/27/2013	12/30/2013	12/30/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Austins Gun Repair	Attn: Tom	Austins Gun Rep	1512 Westchester Dr	Columbia	SC	29210		H (803) 917-4833 W (803) 429-4833

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1007 Fired on Safe Release		Unknown	
C				

Per SR00067399 Service request section, gun went off when taking from safety. No injury. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	N/A	A6721076	LV	2/14/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	WHITE STRS MACON GA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion, quote to repair BLM

Repair/Replacement Cost	Repair/Replacement Date
\$29	

1/3/14: Per Ilion, could not duplicate concern. Replace trigger assembly, check over, and test fire under bolt lock program for \$20.00 + shipping. jbi 1/23/14 I called Mel Clarke, he said that he would email me the credit card information. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B. TRAVIS	
	Exam Date	12/30/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S. NICHOLS	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	22" 3006 SPRG	
	Date Code	LV	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Irving, Jesse B.

From: Irving, Jesse B.
Sent: Thursday, January 23, 2014 5:00 PM
To: 'mcdrummer38@yahoo.com'
Subject: Remington Model 700

Mel,
You can reply back to my email address as we discussed. Thanks.

J.B. Irving | Consumer Affairs Administrator
Remington Arms Company, LLC
870 Remington Dr., PO Box 700, Madison, NC 27025-0700
Phone: 1.800.243.9700 | Phone: 336.548.8684 | Fax: 336.548.7872 or 336.548.7723
Email: jesse.irving@remington.com

Freedom Group Family of Companies: Remington | Marlin | Bushmaster Firearms | DPMS
/ Panther Arms | H&R | Barnes Bullets | Advanced Armament Corp | Mountain Khakis |
Dakota Arms | Parker Gun | Para USA

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Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.remington.com

Estimating Report

Page: 1

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

AUSTINS GUN REPAIR ATTN: TOM
1512 WESTCHESTER DR
COLUMBIA, SC 29210 US

Item Return To:

SERVICE PRINTING COMPANY
ATTN: MEL CLARKE JR
1351 KEY RD
COLUMBIA, SC 29201 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number

RE00332153

Serial Number / Description

A6721076

Model 700 Center Fire Caliber: 30 -06 SPRG

Date Received: 12/27/2013

Estimate Date: 12/30/2013

Date Printed: 1/21/2014

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U008 - BOLT LOCK SAFETY MODIFICATION

Problems

Found

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U008 - BOLT LOCK SAFETY MODIFICATION

Technician Comments

could not duplicate concern. trigger assembly, check over and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00

Est Sales Tax: .00

Grand Total: \$37.00

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



ATTN: SMP

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00067399	Serial Number / Description A6721076 SMP	Date of Request: 11/12/2013 Date Printed: 11/12/2013
Customer: AUSTINS GUN REPAIR ATTN: TOM 1512 WESTCHESTER DR COLUMBIA, SC 29210 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it returned. If not, you will be contacted with an estimate before work is performed.

Serial Number:

A6721076

Model: 700



RE00332153

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

SMP/ GUN WENT OFF WHEN TAKEING FROM SAFETY / NO INJURIES AND NO DAMAGES
1979 GUN

RECEIVED
JAN 03 2014

BY: _____

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Contact: Tom Austin @ Austin Gun Repair

OR

mel Clarke @ 803-429-3925

email = mcdrummer38@yahoo.com

Shipping return address = Service Printing Company

1351 Key Rd.
Columbia, S.C. 29201
attn: mel Clarke, Jr.

could not dup. concern.
T.A. dirty & screws A.H.
dup. T.A. check over & test
and BLP for 20+

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00

Grand Total: \$.00







