

Remington Arms Co., Inc.
Product Service
Legal Case #:9744

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
332053	12/26/2013	12/30/2013	12/30/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dr. Melvin	Bayne	12 Tanner Woods	San Antonio	TX	78248		H (210) 408-0485 E msbayne@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S FSO	Concern:1028	Fired With Safe ON		
C				

SR00071105 - "gun went off while safety was on. hands no where near the trigger". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6805607	LA	2/20/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	DEL MAR DIST CORPUS CHRISTI TX	TWO PIECE BASE	U			

CONCERN: FSO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repaired @ n/c - Consumer Serv. supervisor						

Repair/Replacement Cost	Repair/Replacement Date
\$66	

1/3/14: Per Ilion - Could not duplicate concern. TA dirty, replace TA, check over & test under BLM - quote. df

1/6/14: Mark Johnson in Consumer Service removed the charges on the repair. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/30/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		LA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Quotation

Remington Service
PO Box 700
Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

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All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

DR. MELVIN BAYNE
12 TANNER WOODS
SAN ANTONIO, TX 78248 US

Item Return To:

DR. MELVIN BAYNE
12 TANNER WOODS
SAN ANTONIO, TX 78248 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date

Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:	12/26/2013
RE00332053	A6805607	Estimate Date:	01/06/2014
	Model 700 Center Fire Caliber: 243 WIN	Date Printed:	1/20/2014

Reported	Problems Found
R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U008 - BOLT LOCK SAFETY MODIFICATION	U008 - BOLT LOCK SAFETY MODIFICATION

Technician Comments

could not duplicate concern. trigger assembly dirty. replace trigger assembly, check over and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Warranty	1	.00	0	.00
4000116	Service	GR-LABOR	20	Warranty	20	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
LAZ/81
55#
.009

Service Request Number SR00071105		Serial Number / Description A6805607 Model 700		Date of Request: 12 16 2013 Date Printed: 12 16 2013	
Customer: DR. MELVIN BAYNE 12 TANNER WOODS SAN ANTONIO, TX 78248 US			Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US		
Email: msbayne@sbcglobal.net			Email:		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION					
Service Request Section gun went off while safety was on. hands no where near the trigger					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: A6805607</p> <p>Model: 700</p> <p>RE00332053</p> </div> <div> <p>RECEIVED</p> <p>JAN 03 2014</p> <p>BY: _____</p> <p>could not disp concern. T.A. dirty. Rpt. J. M. check over + returned BLP No 2 20 +</p> </div> </div> <p>1/6/14: mark Johnson removed BLM charges.</p> <p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p>					
				Sub Total:	.00
				Est Sales Tax:	.00
				Grand Total:	\$.00







