

Remington Arms Co., Inc.

Product Service

Legal Case #:9391

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
326068	10/31/2013	11/1/2013	11/1/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro Shop		Bass Pro Shop	10177 N. Kings Hwy	Myrtle Beach	SC	29572		H 843-361-4800
Incident		Bruce	Vannatta	1549 Culbertson Ave	Myrtle Beach	SC	29577		H 610-967-3572 W 484-661-8079

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FSR	Concern:1007	Fired on Safe Release		Unknown
C				

Per Bass Pro Repair Form, "fires at times when safety is taken off." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/270 WIN	N/A	6375143	ET	10/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS OLYPHANT PA	SEE THRU RINGS,SCOPE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assembly, check over, and test fire under bolt lock program for \$20.00 + shipping.						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

11/5/13: Per Ilion, "trigger assembly set screws altered. Replace trigger assembly, check over, and test fire under bolt lock program for \$20.00 + shipping." jbi 11/11/13: I called Bruce Vannatta, he approved quote with a credit card. jbi

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9391&Type... 11/11/2013

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/1/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		22" 270 WIN
	Date Code		ET
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SEE THRU RINGS, SCOPE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00326068	6375143	10/31/2013
	Model 700 Center Fire Caliber: 270 WIN	Estimate Date: 11/01/2013
		Date Printed: 11/06/2013

Customer:

BASS PRO SHOPS
10177 N. KINGS HIGHWAY
MYRTLE BEACH, SC 29572 US

Return To:

BASS PRO SHOPS
10177 N. KINGS HIGHWAY
MYRTLE BEACH, SC 29572 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M100 - SEE CUSTOMERS LETTER	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	

Technician Comments

trigger assembly set screws altered. replace trigger assembly, check over and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00



Est Sales Tax: .00

Grand Total: \$37.00

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Bass Pro Shops #17 REPAIR FORM

22"
ET 10/70
2.5#

Date: 10-20-13	Serial Number: 6375143	Sku#:
Make/Model: 700	Serial Number: 6375143	
Name: BRUCE N. VANNATTA	Model: 700	
Address (no PO Boxes): 1549 CULBERTSON AVE.	 RE00326068	
City: MYRTLE BEACH	State: SC	Zip: 29577
Phone (Daytime): 484-661-8079	Phone (Evening): 610-967-3572	
Associates Received By:	RECEIVED NOV 05 2013	
Description of problem:	BY:	
FIRES AT TIMES WHEN SAFETY IS TAKEN OFF		
Additional Items or Information:	T.A. setscrews A/H. + Disk Rep. TA. check Kent TEST and BLP box 20 + 9	
Signature: 	Date: 10/20/13	
Signature:	Date:	
Please have customer sign & date this repair, as well as the proper line in the repair log book.		

DI 3081

79752

Note: If there is not an Operations Manager or Operational Support Staff signature present on the form, shipment cannot be shipped and/or received. A copy of Firearms Worksheet must accompany each individual box and/or cage.

65019



