

Remington Arms Co., Inc.
Product Service
Legal Case #:9369

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
325685	10/29/2013	10/30/2013	10/30/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Sol Survivor		Sol Survivor	600 E Carlson St, Suite C	Cheyenne	WY	82009		W 307-514-5900 E chris@solsurvivor.com
Incident		Luke	Bechtle						

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S FSR and FBC	Concern:1007 Fired on Safe Release		Unknown	
C				

Per note from dealer on service request, "Luke claims it has discharged a round upon moving from safety to fire and upon closing the bolt." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	25971	S6427157	EV	11/8/2001 7:13:13 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (MT) CORPORATION	AFT MKT MUZZLE BRAKE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over and test fire at 50% discount						
Repair/Replacement Cost	Repair/Replacement Date					

11/4/13: Per Ilion, "trigger assembly very dirty, sticky, and rusty. Trigger is working sluggish. Replace trigger assembly and upgrade per request to adjustable, check over, and test fire at 1/2 normal cost." jbi 11/5/13: I called and spoke to Chris at Sol Survivor, he approved quote with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/30/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		26" 300 RUM SS
	Date Code		EV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Stock Condition	Worn; Functioning	DIRTY,MARS,SCRATCHES,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY,STICKY,RUSTY TRIG SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	7.5#
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT MUZZLE BRAKE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00325685	S6427157	10/29/2013
	Model 700 RIFLE Caliber: 300 REM ULTRA MAG	Estimate Date: 10/30/2013
		Date Printed: 11/04/2013

Customer:

SOL SURVIVOR
600 E Carlson Street SUITE C
CHEYENNE, WY 82009 US

Return To:

SOL SURVIVOR
600 E Carlson Street SUITE C
CHEYENNE, WY 82009 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M127 - TRIGGER PULL IS OUT OF FACTORY SPECS

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly very dirty, sticky and rusty. trigger is working sluggish. replace trigger assembly and upgrade per request to adjustable, check over and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F306372B	Part	700 SS XMP EA TRIG ASSB RH SILVER (OS)	1	Billable	1	119.00	50	59.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 88.00

Est Sales Tax: 4.40

Grand Total: \$92.40

10/23/13

0 (850x1180)

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

26"
 18/01
 7.5#
 1015

Service Request Number: SR00065273
 Serial Number / Description: S6427157
 Model: 700S RIFLE Caliber: 300
 Date of Request: 10/23/2013
 Date Printed: 10/23/2013

Customer: SOL SURVIVOR
 600 E Carlson Street SUITE C
 CHEYENNE, WY 82009 US

Destination: Arms Services
 14 Hoefler Ave
 Ithaca, NY 14850 US

Email: CHRIS@SOLSURVIVOR.COM

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

MY FFL INCLUDED IN BOX
 -Owner is Luke Bechtel

Reason For Return
 M127 - TRIGGER PULL IS OUT OF FACTORY SPECS

Service Request Section
 Consumer says "firearm discharged when safety was removed"

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Luke Claims it has discharged a round upon moving from safety to fire & upon closing the bolt. After this is fixed he would like an upgraded "adjustable new" trigger in rifle.

T.A. very dirty sticky + rusty - Trig. is working
 slug. Rep. T.A. + up grade to EA style, check over + test.
 At 1/2 cost.

Serial Number:

S6427157

Model: 700S



RE00325685

Sub Total: .00
 Est Sales Tax: .00

Grand Total: \$.00

RECEIVED
 OCT 31 2013

BY:



INVOICE

FROM: RSR Group, Inc.
1010 AVENUE J EAST
GRAND PRAIRIE, TX 75050
FFL #: 5-75-439-01-4D-26128

Please remit payment to: RSR Group, PO Box 116325, Atlanta, GA 30368-6325

SHIP TO: SOLSURVIVOR INC
600 EAST CARLSON ST SUITE C
CHEYENNE WY 82009-6202

SOLD TO: SOLSURVIVOR INC
600 EAST CARLSON ST SUITE C
CHEYENNE WY 82009-6202

PO #:
TRACKING #: 1Z753932A832061525

Invoice #	Sl's #	Order Date	Terms	Ship Via	Zone	Invoice Date	Lbs.	Page #
98808-4000391223	312	09/27/13	CREDIT-CARD	UPS Grnd	5	09/27/13	11	1
STOCK #	UPC CODE	DESCRIPTION	UM	QTY	UNIT PRICE	EXT PRICE		
MS54159	0015813541596 #U662329	MSBRG 500 TACT 20/18.5 6RD MBLK CYL	EA	1	354.79	354.79		
					Qty Total	1	Subtotal	354.79
							Ship/Handling	
							Service Charge	
							COD Fee	
							Sales Tax	
							Prepay/Gift Card	
							TOTAL	354.79

354.79 HAS BEEN CHARGED TO YOUR CREDIT CARD

D Hernandez

CHECK YOUR SERIAL NUMBER - DISCREPANCIES MUST BE REPORTED TO RSR IMMEDIATELY!

ALL DEFECTIVE MERCHANDISE SHOULD BE RETURNED DIRECTLY TO THE MANUFACTURER.

ALL RETURNS ARE SUBJECT TO A 10% RESTOCKING CHARGE. PRICES SUBJECT TO CHANGE.

LIABILITY: All merchandise is being sold by RSR upon express conditions and with the express understanding, that RSR shall in no way be liable in connection with re-sale or safe handling, and shall not be responsible for physical injury or property damage resulting from use or misuse of such merchandise.

Please Note: All product returns must be sent to RSR Group, Inc., 1010 Avenue J East, Grand Prairie, TX 75050

Visit us at www.RSRGROUP.com

80952 / PKG # 01 #56 14243060

C4000258

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THIS IS YOUR INVOICE
Please submit this to your accounts payable department. No other invoice will be mailed.







