

Remington Arms Co., Inc.
Product Service
Legal Case #:9676

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
330532	12/12/2013	12/13/2013	12/13/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Miles	Billings	P.O. Box 195	Rison	AR	71665		H 870-329-4556

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FBO	Concern:1020	Fired on Bolt Opening	Unknown	
C				

Per SR00066818 Service Request Section, "CUSTOMER STATES THAT THE RIFLE DOES NOT FIRE WHEN THE TRIGGER IS PULLED, BUT DOES WHEN THE BOLT UNLOCKS." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	N/A	B6409266	9/1/82	9/10/1982
Date Purchased	Where Purchased	Accessories	Original Owner			
	OSHMAN SPT HOUSTON TX		U			

CONCERN: FBO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

12/16/13: Per Ilion, "trigger assembly has a dried and sticky lubrication residue causing parts to bind and work sluggish. Can offer to replace trigger assembly, check over, and test fire at 1/2 normal cost." jbi 1/10/14: Customer called in to Consumer Service and approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	12/13/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4015	Improper Maintenance	
Barrel	Description	22" 270 WIN	
	Date Code	DC	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	LITE PITTING FROM LEAKING PRIMERS
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Worn; Functioning	MARS SCRATCHES FINISH WEAR
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY SEAR BINDS TO SIDEPLATES
	Pull	---Select---	10+#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	



Quotation

Remington Service
PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00330532	Serial Number / Description B6409266 Model 700 Center Fire Caliber: 270 WIN	Date Received: 12/11/2013 Estimate Date: 12/17/2013 Date Printed: 01/02/2014						
Customer: MILES BILLINGS PO BOX 195 RISON, AR 71665 US		Return To: MILES BILLINGS PO BOX 195 RISON, AR 71665 US						
Please Circle One: VISA MC DISCOVER Card No. _____ Exp.Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION		Problems Found M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION						
Technician Comments trigger assembly has a dried and sticky lubrication residue causing parts to bind and work sluggish.can offer to replace trigger assembly,check over a nd test fire at 1/2 normal cost.								
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
						Sub Total:		77.00
						Est Sales Tax:		3.56
						Grand Total:		\$80.56

● 地址：深圳市福田区福安路11号 邮编：518040 电话：(0755) 82543666 传真：(0755) 82543667

2211
DC 9/8:
10 + #
.012

www.Remington.com

Service Request Number	Serial Number / Description
SR00066919	B6409266
	Model 700

Customer:
MILES BILLINGS
PO BOX 195
RISON, AR 71665 US

Destination:
Arms Services
14 Hoelder Ave
Ilion, NY 13357 US

Email:

Reason For Return

ME40 - BOLT LOCK SAFETY MODIFICATION

CUSTOMER STATES THAT THE RIFLE DOES NOT FIRE WHEN THE TRIGGER IS PULLED, BUT DOES WHEN THE BOLT UNLOCKS

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	---------------	----------	-------	------	--------

Model: 700



RE00330532

RECEIVED
DEC 16 2013

BY:

not a B.L. safety
T.A. has a dried tube residue
causing parts to bind & work
sluggish. can offset by up. T.A.
check out & test at 1/2 cost.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00







