

Remington Arms Co., Inc.
Product Service
Legal Case #:9406

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
327800	11/15/2013	11/4/2013	11/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Blackland Gun Works LLC		Blackland Gun W	12365 US 79	Taylor	TX	76574		W 512-365-1306

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	FSR	Concern:1007	Fired on Safe Release	Unknown
C				

11/4/13: I received call from Blackland Gun Works, they are wanting to send in a Model 700 for one of their customers. Per dealer, the gun fired on safety release. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	84174	G6616733	EA	10/27/2006 11:18:15 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES I	TWO PIECE BASE	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger, check over and test fire at 50% discount						

Repair/Replacement Cost	Repair/Replacement Date

11/4/13: Sending ARS, letter, and SR paperwork. jbi 11/22/13: Per Ilion, "trigger assembly set screws altered. Not the original trigger assembly, rifle was mfg. with an XMP trigger assembly. Can offer to replace trigger assembly, check over and test fire at 1/2 cost." jbi 11/26/13: Blackland Gun Works called Remington Consumer Service and approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		26" 7MM REM MAG
	Date Code		EA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	BEDDED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		CUT OFF BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	NOT ORIGINAL T.A. RIFLE WAS BUILT WITH AN XMP.THE SAFETY IS AN O/S WITH A CUT OFF BOLT LOCK
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED.HAS EXCESSIVE OVERTRAVEL
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	11/15/2013
RE00327800	G6616733	Estimate Date:	11/21/2013
	Model 700 Center Fire Caliber: 7 MM REM MAG	Date Printed:	12/02/2013

Customer:

BLACKLAND GUN WORKS LLC
12365 US 79
TAYLOR, TX 76574 US

Return To:

BLACKLAND GUN WORKS LLC
12365 US 79
TAYLOR, TX 76574 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Problems

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly set screws altered.not the original trigger assembly,rifle was mfg. with an XMP trigger assembly.can offer to replace trigger assembl
y,check over and test fire at 1/2 cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00

Est Sales Tax: 5.20

Grand Total: \$82.20

Remington.

26"
EA 10/1
4th
010

November 4, 2013

Blackland Gun Works LLC
12365 US 79
Taylor, TX 76574
Phone: 512-365-1306

9406

Ref # 9406, Model 700, Serial # G6616733

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
J.B. Irving
Consumer Affairs Administrator
Remington Arms Co, LLC / H&R
Phone: 336-548-8684
Fax: 336-548-7872

RECEIVED
NOV 22 2013

BY:.....

Serial Number: G6616733

Model: 700



RE00327800

T.A. Set screws altered.
Not the T.A. rifle was mfg.
with. Rep. T.A. checkover
& test AT 1/2 cost.
Q

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

ATTN: Product Service



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number	Serial Number / Description	Date of Request:	11/04/2013				
SR00066470	G6616733	Date Printed:	11/04/2013				
	Model 700 RIFLE						
Customer:		Destination:					
BLACKLAND GUN WORKS LLC		Arms Services					
12365 US 79		14 Hoefler Ave					
TAYLOR, TX 76574 US		Ilion, NY 13357 US					
Email:		Email:					
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.							
Reason For Return							
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION							
Service Request Section							
Product Service # 9406. jbi							
Parts And Service Details							
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s)							
being sent based on the conversation with our representative.							
						Sub Total:	.00
						Est Sales Tax:	.00
						Grand Total:	\$.00

ARS LABEL REQUEST FORM

DATE: 11/04/2013	Service Request # SR00066470
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: irvingjb email address: I will mail	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	BLACKLAND GUN WORKS LLC 12365 US 79 TAYLOR, TX 76574 US SR00066470 Email:
RETURN ITEM TO:	ILN Arms Services



4XX696 NOV 4, 2013 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4XX6968086445499
 REF 1:SR00066470
 REF 2:

HANDLING CHARGE 0.00		SVC	T/P	USD
SINGLE - PIECE PUB RATE CHRGs:		RS	0.50	
DV 0.00	COD 0.00	SD	0.00	
DC 0.00	DGD 0.00	SP	0.00	
AH 0.00	PR 0.00	PUB + HANDLING	12.98	
TOT PUB CHG 12.98				

ATTN: Product Service









