

Remington Arms Co., Inc.
Product Service
Legal Case #:8410

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
293891	12/21/2012	1/2/2013	1/2/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Paul	Blake	111 Sayer St.	Brookville	PA	15825		H 814-849-2660 E sanblake@windstream.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FSR	Concern: 1007 Fired on Safe Release			
C				

SR# 38618 - Service Request Section: Several different times the gun has fired when going from safe to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6486367	EU	10/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	OSCAR ROBBINS PITTS PA		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date
\$29

1/3/13: Per Ilion - Could not duplicate concern. TA dirty & sticky, parts work sluggish. Headspace in max. Replace TA, clean & test under BLM. Replace bolt assemb to correct headspace at 1/2 normal cost - quote. df 1/9/13: Spoke w/customer. He is going to mail payment to us. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/2/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	---Select---	EXT MAX HEADSPACE
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT YOUR RETURN.**

Service Request Number SR00038618	Serial Number / Description 6486367 Model 7007MM	Date of Request 12/14/2012 Date Printed 12/14/2012
Customer: PAUL BLAKE 111 SAYER ST BROOKSVILLE, PA 15825 US Email: sanblake@windstream.net	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

24"
EU 10/1
6#
1009

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
several different time the gun has fired when going from safe to fire

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number

6486367

Model: 700



RE00293891

FSR

RECEIVED
JAN 03 2013

BY: _____

could not dis. concern
T.A. dirty & sticky parts were
sluggish, headspace in max.
up & PA, clean & test and BCP
for 20. rep. bolt assm to correct
headspace at 1/2 normal cost

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





