

Remington Arms Co., Inc.
Product Service
Legal Case #:9678

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
330594	12/12/2013	12/13/2013	12/13/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Jay's Sporting Goods Inc.	---	Jay's Sporting	8800 S. Clare Ave.	Clare	MI	48617		W 989-386-3475
Incident		Michael Martin	Bolsby	5612 S. State Rd.	Ithaca	MI	48847		H 989-838-2336

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Dealer sent rifle into Ilion w/note - "Gun has discharged twice with shell in chamber when safety was removed to fire". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	B6201856	RA	5/27/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	HDWE WHLSE MEDINA OH	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

12/16/13: Per Ilion - Could not duplicate concern. TA very dirty & sticky. Replace TA, check over & test under BLM. df 1/3/14: I called store & spoke w/Brian about quote. He said he is waiting on the customer to call him back. df 1/9/14: Customer called & spoke w/a CSR, apprvd & pd quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		RA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Quotation

Remington Service
PO Box 700
Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS~~

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00330594	B6201856	12/12/2013
	Model 700 Center Fire Caliber: 7 MM REM MAG	Estimate Date: 12/17/2013
		Date Printed: 01/03/2014

Customer:

JAYS SPORTING GOODS
8800 S CLARE AVE
CLARE, MI 48617 US

Return To:

JAYS SPORTING GOODS
8800 S CLARE AVE
CLARE, MI 48617 US

Please Circle One:

VISA MC DISCOVER Card No. Exp. Date
Open Account: R PO Number:

Approval Signature: Date:

Daytime Phone: () Time to Call:

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
could not duplicate concern. trigger assembly very dirty and sticky. replace trigger assembly, check over and test fire under bolt lock program for \$2 0.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

PAID
1/9/14

Sub Total: 37.00
Est Sales Tax: .00
Grand Total: \$37.00

JAY'S SPORTING GOODS, INC.

8800 S. CLARE AVE.
CLARE, MI 48617
(989) 386-3475

150 DALE DR.
GAYLORD, MI 49735
(989) 634-6339

57401

DATE 12-07-2013 CLERK RJ.
NAME Michael Marvin Bolsby
ADDRESS 5612 S. State Rd
CITY Ithaca STATE M.I.
ZIP 48847 PHONE 989-838-2336
DL # B421603585767
MAKE Remington
MODEL 700 SIZE _____
CALIBER OR GAUGE 7mm Rem Mag
SERIAL # B6201856
STORE # _____
WORK TO BE DONE Gun has discharged
Twice with shell in chamber
When safety was removed to
fire, if there is something else
REPAIR ESTIMATE \$ _____
PARTS ESTIMATE \$ _____ found please
call first
In the event the estimate changes, you will be contacted.
SENT TO Remington INSURE FOR _____ with
RA # _____ quote

B6201856
Model: 700



RE00330594

9678

24"
RA 11/
54
1009

RECEIVED
DEC 16 2013

BY:.....

could not dup concern
T.A. very dirty sticky
up. T.A. check over +
test and BLP for 20 +

Q







