

Remington Arms Co., Inc.
Product Service
Legal Case #:9581

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
329039	11/29/2013	12/3/2013	12/3/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joseph	Borg	2 Mesa Del Sol	Salinas	CA	93908		H 831-595-7863 C 831-484-9416

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

SR00065911 - Customer sent a note w/gun. Customer stated gun fired one time without having touched the trigger - no one was hurt. He stated the gun fired another time while loading it - no one was hurt. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6640457 KX	5/1/1973

Date Purchased	Where Purchased	Accessories	Original Owner
	VAN CAMP HDW & IRON IND IND		Y

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						

Repair/Replacement Cost	Repair/Replacement Date
\$29	

12/5/13: Per Ilion - Could not duplicate concern. TA dirty & sticky. Replace TA, check over & test under BLM - quote. df 12/27/13: I called customer & spoke w/his wife. She stated to repair & send back COD. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		KX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	CRACK BEHIND BOLT HANDLE SLOT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	5.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	

Quotation

Remington Service
PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00329039	6640457	11/29/2013
	Model 700 Center Fire Caliber: 7 MM REM MAG	Estimate Date: 12/03/2013
		Date Printed: 12/27/2013

Customer:

JOSEPH BORG
2 MESA DEL SOL
SALINAS, CA 93908 US

Return To:

JOSEPH BORG
2 MESA DEL SOL
SALINAS, CA 93908 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments:
could not duplicate concern.trigger assembly dirty and sticky.replace trigger assembly.check over and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00	
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00	

PAID

12/27/13 df

COD per wife

Sub Total: 37.00
Est Sales Tax: .00
Grand Total: \$37.00

9581

24"
KX5/7
5.5"
.006

Please find enclosed model 700 7mm rifle, serial (6640457), bolt and package of screws. This rifle fired one time without ever having touched the trigger. Nobody was hurt. However, the gun did fire another time while loading it. Nobody was hurt this time either. I have not used it since. I understand there is a correction available from Remington to upgrade the trigger. If this rifle falls in that category, please make the repairs.

I sent the screws that I had to remove because I think new ones should be used when remounting the scope.

I am the original owner of this gun and nobody other than myself has ever handled or fired it.

Thank you cell

Joseph Borg

Joseph Borg

11/19/2013

2 Mesa Del Sol

Salinas, Ca. 93908

831 484 9416 home, 831 595 7863

RECEIVED
DEC 05 2013

BY:.....

Serial
Number:

6640457

Model: 700



RE00329039

could not disp. concern
T.A. dirty + sticky.
Rm. T.A. check over
rust and BLP for 20 +

Q











