

Remington Arms Co., Inc.
Product Service
Legal Case #:8683

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
302723	3/1/2013	3/8/2013	3/8/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bruce	Brooks	6086 Dishner Valley Rd	Bristol	VA	24202		H 276-669-9575 E bab83157@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when unloading	Concern:1020 Fired on Bolt Opening	Unknown	
C				

3/15/13 Per note with rifle, Bruce's father bought the rifle in the mid '70's. the rifle will sometimes go off when you go to unload it in the fire position when you move the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6202668	DZ	9/19/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	REMINGTON ARMS GMBH W GERMANY		N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	3/15/2013				

3/15/13 Per Ilion, trigger assm dirty and set screws altered. Replace TPA, clean, test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/8/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		DZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	FINISH DISCOLORED
	Stock Condition	Slightly Worn; Functioning	MARS, SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	

Parts and Repairs: P830-243-9700 F836-543-7300

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

22"
DZ 9/75
415#
00'

Service Request Number: SR00046416
Serial Number / Description: A6202668

8683

Date of Request: 02/26/2013
Date Printed: 02/26/2013

Customer:
BRUCE BROOKS
6155 DISENER VALLEY ROAD
BRISTOL, VA 24202 US

Destination:
Arms Services
14 Hoedler Ave
Ithaca, NY 14850 US

Email: bsb55157@yahoo.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
HE ALSO STATES THE RIFLE FIRED WHEN GOING FROM SAFE TO FIRE.

Parts And Service Details

Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

A6202668

Model: 700



RE00302723

RECEIVED
MAR 12 2013

BY:

T.A. dirty + set screws A/H.
Rup. TOA, clean + test and.
BL? for 1020 +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Dear Sir

Inclosed is one Rem Model 700 CH 270
Ser No. A620266 & sent to you for
Bolt Lock Safety Modification.

My father purchased in the mid 70
I can not find a sales receipt.

The Rifle will some time go off
when you go to unload ~~it~~ it in
the fire position. When you move
the bolt

Please take care of this gun it
is one of few things that my father
left me.

Thank you

BRUCE BROOKS
6086 Dishner Valley Rd
Bristol, VA 24202
Phon 276-669-9575
Email - BAB83157 at Yahoo. Com









