

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8943

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
311976	5/28/2013	5/29/2013	5/29/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Brennan	125 Paradise Rd.	Woodstock	NH	03262		H 603-348-2716

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired with Safe on Concern:1028 Fired With Safe ON			
C				

Service Request# 47128 - Service Request Section: "Firearm discharged while safety was on". df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6447865	KP	5/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS CHICAGO ILL	TWO PIECE BASE	N			

CONCERN: FIRE ON SAFE

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$44					

5/31/13: Per Ilion - Could not duplicate concern. TA dirty & sticky, parts work sluggish. Replace TA, clean & test under BLM - quote. I will contact customer about quote. df 6/3/13: I called customer & went over exam. Customer's wife apprvd quote & paid by CC#. She stated that she disagreed with us charging & may speak to an attorney after they get rifle back because they are aware of the CNBC show that aired about Remington and she said "they were lucky no one was killed". df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/29/2013
	Product Type		RF
	Action Type		A

	Assigned To	S.NICHOLS	
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		KP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY PARTS WORK SLUGGISH
	Pull	---Select---	5#
	Altered	False	SEALANT PARTIALLY MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

<b>Service Request Number</b> SR00047128	<b>Serial Number / Description</b> 6447865 Model 700006	<b>Date of Request:</b> 03/06/2013 <b>Date Printed:</b> 03/06/2013
<b>Customer:</b> MICHAEL BRENNAN 125 PARADISE ROAD WOODSTOCK, NH 03262 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
<b>Email:</b>	<b>Email:</b>	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M240 - BOLT LOCK SAFETY MODIFICATION

**Service Request Section**  
Firearm discharged while safety was on

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Serial Number: 6447865  
Model: 700



RE00311976

RECEIVED  
MAY 31 2013

BY: .....

could not sup. concern.  
T.A. dirty + sticky parts work  
sluggish. Up SPA, clean  
test and BIP for 20 +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00  
**Grand Total:** \$.00

Sold to : Michael E. Brennan

(1) Remington Model # 700006 - 700  
Serial # 6447845

Sale Price \$ 200.00

Sold August 2011

(X) Thomas L. Lunde  
Thomas Lunde, Owner

(X) Michael E. Brennan  
Michael E. Brennan, Purchaser

## Estimating Report

Madison, NC 27025-0700

**www.Remington.com**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

**ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)**

<b>Sub Total:</b>	37.00
<b>Est Sales Tax:</b>	.00
<b>Grand Total:</b>	\$37.00











