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> Remington Arms Co., Inc. Product Service Legal Case #:8943

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 311976 5/28/2013 5/29/2013 5/29/2013

Customer Information

Type Business First Name Last Name Street City Zip Age Contact Incident Michael Brennan 125 Paradise Rd. Woodstock NH 03262 H 603-348-2716

Incident Information

Claims Codes Repair Est. Medical Treatment **Medical Status** 

ΡI

PD Cause:4015 Improper Maintenance

Unknown

S Fired with Safe on Concern: 1028 Fired With Safe ON

Service Request# 47128 - Service Request Section: "Firearm discharged while safety was on". df

Firearm Information

Mfg. Remington

Type CF/BA

Model/Ga. 700/3006 SPRG SKU n/a

Serial Bbl. DOM 6447865 KP 5/1/1969

**Date Purchased** 

Where Purchased FABER BROS CHICAGO ILL

Accessories TWO PIECE BASE **Original Owner** 

N

CONCERN: FIRE ON SAFE

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Release of Claims Settlement

Release Date

Reimbursement

Cash Settlement Reim. Cash Date Date APV APV

Per Ilion - Quote to repair under BLM

Repair/Replacement

Repair/Replacement

Cost Date

5/31/13: Per Ilion - Could not duplicate concern. TA dirty & sticky, parts work sluggish. Replace TA, clean & test under BLM quote. I will contact customer about quote. df 6/3/13: I called customer & went over exam. Customer's wife apprvd quote & paid by CC#. She stated that she disagreed with us charging & may speak to an attorney after they get rifle back because they are aware of the CNBC show that aired about Remington and she said "they were lucky no one was killed". df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		5/29/2013
Examination	Product Type		RF
	Action Type		A

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=8943&Type=Case

6/3/2013

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	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	]
	Description		22" 3006 SPRG
	Date Code		KP
	Bore Plugged	False	
<b>D</b>	Bulged	False	Ī
Barrel	Fired	False	j
	Fired while Obstructed	1	1
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
DOIL	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	1
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
6.6.	Description		BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.010
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	DIRTY,STICKY PARTS WORK SLUGGISH
Trigger	Pull	Select	5#
	Altered	False	SEALANT PARTIALLY MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

## Service Request

Remington Service PO Box 700

Madison, NC 27025-0700

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

,010

Service Request Number

Serial Number / Description

SR00047128

6447865

Model 700006

Customer:

MICHAEL BRENNAN 125 PARADISE ROAD WOODSTOCK, NH 03262 US

Date of Request: 03/06/2013 Date Printed: 03/06/2013

Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFE

Service Request Section

Firearm discharged while safefy was on

Material

Parts And Service Details Description

Needed

could not dup. corcenu.
T.A. dirkytsticky parts work
Sluggish. Up TDA, cleart
pest and TSLP for 20 +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:

.00 .00

Est Sales Tax: Grand Total:

\$.00

Sold to: -Auchani E. Branner
(1) Menington Model # 7,00006 - 700 Serial # 6947865
Sale Price 4 200-co.
Sold Cinquet 2011
& Thomas L. Laule
Muchael & Brennan, Purchase
A CONTROL OF THE CONT

## Quotation

## Remington Service PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

epair Numbe	er S	erial Number / Descriptio	n			Date Re	ceived:	05/28/2	2013
E00311976	6	447865				Estimat	e Date:	05/29/2	2013
	N	1odel 700 30-06				Date Pr	inted:	05/31/2	2013
ustomer:				Retu	rn To:				
	BRENNAN				MICHAEL BE	ENNAN			
	DISE ROAD	CO Tro			125 PARADIS				
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ease Circle C							· · · · · · · · · · · · · · · · · · ·		
VISA M	C DISCOVI	ER Card No			E:	kp.Date			
Open Acco	unt: R		PO Number:						
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Daytime Ph	one: ()		Time to Ca	11:					
If you de	sire any change	, please use the reverse sid	e for your comments and	mark this b	OX.				
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37.00

\$37.00

.00

Sub Total: Est Sales Tax:

Grand Total:







