

Remington Arms Co., Inc.
Product Service
Legal Case #:9521

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
328419	11/21/2013	11/22/2013	11/22/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Brooks	1215 Faulkner Rd	Atoka	TN	38004		H 901-837-0323 E bbrooks93@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Per SR00067381 Service Request Section, "Fires when safety is taken off." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27580	ML062854	CR	4/11/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS INC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

11/23/13: Per Ilion, "action and trigger assembly very dirty. Connector is broken. Check over and replace trigger assembly at no charge." jbi

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
	Examiner		B. TRAVIS
	Exam Date		11/22/2013

Examination	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4013	Broken or Missing Parts	CONNECTOR IS BROKEN
Barrel	Description	24" SS 50 CAL	
	Date Code	CR	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	DIRTY/RUSTY
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY CONNECTOR IS BROKEN
	Pull	---Select---	N/A
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

24"
CR4/97

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P-800-243-9700 F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00067381		Serial Number / Description ML062854 Model 700ML RIFLE Caliber 50		Date of Request: 11/12/2013 Date Printed: 11/12/2013																	
Customer: JOHN BROOKS 1215 FAULKNER RD ATOKA, IN 38004 US Email: bbrooks93@gmail.com		Destination: Arms Services 14 Hoefler Ave Lima, NY 13357 US Email:																			
Your request for service on the item(s) will be evaluated by our repairmen to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																					
Reason For Return M40 - SAFETY DOES NOT ENGAGE PROPERLY																					
Service Request Section Fires when safety is taken off																					
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> Serial Number: ML062854 Model: 700ML RE00328419 RECEIVED NOV 23 2013 BY: _____ Act./T.A. very dirty. connector is broken. check out rep. T.A. AT H/L #230145 </td></tr></tbody> </table>						Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	Serial Number: ML062854 Model: 700ML RE00328419 RECEIVED NOV 23 2013 BY: _____ Act./T.A. very dirty. connector is broken. check out rep. T.A. AT H/L #230145							
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00																					







