

Remington Arms Co., Inc.
Product Service
Legal Case #:9710

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
331237	12/17/2013	12/18/2013	12/18/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Brutons Outdoors	---	Brutons Outdoor	110 N. Broadway St.	Broken Bow	OK	74828		W 580-584-2169 E brutonsonline@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

SR00069009 - Dealer wrote in a note "trigger bad". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	n/a	B6382139	AC	3/31/1982

Date Purchased	Where Purchased	Accessories	Original Owner
	SPT SOUTH SHREVEPORT LA	SCOPE BASE	U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost	Repair/Replacement Date

12/19/13: Per Ilion - Could not duplicate concern. TA very dirty & set screws altered. Can offer to replace TA, check over & test at 1/2 cost - quote. df 1/14/14: No response to quote. I called dealer & spoke with Tonya. She approved & paid w/CC#. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	12/18/2013	
	Product Type	RF	
	Action Type	A	
	Assigned To	S.NICHOLS	
Cause	4006	Altered Adjustments or Components	POOR MAINTENANCE
Barrel	Description	24" 2506 REM	
	Date Code	AC	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	---Select---	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

Estimating Report

Parts and Repairs: P/F:

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~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.~~

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer:

BRUTONS
110 NORTH BROADWAY ST
BROKEN BOW, OK 74728 US

Item Return To:

BRUTONS
110 NORTH BROADWAY ST
BROKEN BOW, OK 74728 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Repair Number	Serial Number / Description	Date Received:
RE00331237	B6382139	12/17/2013
	Model 700 Center Fire Caliber: 25 -06 rem	Estimate Date: 12/19/2013
		Date Printed: 1/14/2014

Reported

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
U007 - REPLACE TRIGGER ASSEMBLY

Problems

Found

R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

could not duplicate concern. trigger assembly very dirty and set screws altered. can offer to replace trigger assembly, check over and test fire at 1/2 cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

PAID
1/14/14 df

Sub Total: 77.00
Est Sales Tax: 2.18
Grand Total: \$79.18

24"
AC 3/82
4.5#
.011

Trigger bad. 9710

fix & Return to Britons Outdoors

110 N. Broadway St

Broken Bow Oklahoma 74728

already spoke to Representative and approved
the repair.

Serial
Number:

B6382139

Model: 700



RE00331237

RECEIVED
DEC 19 2013

BY:.....

could not dup. concern
T.A. very dirty & set screws
A.T. can order to rep. T.A.
check over & test AT 1/2
cost.

6









