Page 1 of 2

Remington Arms Co., Inc.
Product Service
Legal Case #:9710

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 331237 12/17/2013 12/18/2013 12/18/2013

Customer Information

Type Business First Name Street City State Zip Age Contact

Reporter Brutons Outdoors -- Brutons 110 N. Broken OK 74828 W 580-584-2169

Brutons Outdoors Outdoor Broadway St. Bow OK 74828

Outdoors Outdoor Broadway St. Bow

brutonsonline@hotmail.com

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause: 4006 Altered Adjustments or Components

Unknown

S FSR Concern:1007 Fired on Safe Release

 \mathbf{C}

SR00069009 - Dealer wrote in a note "trigger bad". df

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial
 Bbl.
 DOM

 Remington
 CF/BA
 700/2506 REM
 n/a
 B6382139 AC 3/31/1982

Date Purchased Where Purchased Accessories Original Owner

SPT SOUTH SHREVEPORT LA SCOPE BASE U

CONCERN: FSR

SET SOUTH SHREVEFORT LA SCOPE BASE

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement Reimbursement Reimbursement Release Date Reimbursement Settlement Release Date Reimbursement Release Date Release

Per Ilion -Quote to repair

Repair/Replacement Cost Repair/Replacement Date

12/19/13: Per Ilion - Could not duplicate concern. TA very dirty & set screws altered. Can offer to replace TA, check over & test at 1/2 cost - quote. df 1/14/14: No response to quote. I called dealer & spoke with Tonya. She approved & paid w/CC#. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9710&Type=... 1/14/2014

Examination	Examiner		B.TRAVIS
	Exam Date		12/18/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	POOR MAINTENENCE
	Description		24" 2506 REM
	Date Code		AC
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		 -
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Worn; Functioning]
	Notch Condition	Select	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description]	STANDARD SAFETY
	Function	Like new; Functioning	<u> </u>
Sear	Lift	Select	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	1000	False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	Select	4.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9710&Type=... 1/14/2014

Quotation

Estimating Report

Parts and Repairs: P:/F: Page: 1
All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer: BRUTONS 110 NORTH BROADWAY ST BROKEN BOW, OK 74728 US Please Circle One: VISA MC DISCOVER Card No.				Item Return To: BRUTONS 110 NORTH BROADWAY ST BROKEN BOW, OK 74728 US Exp.Date						
Open Account: RPO Number: Approval Signature:										
	If you desire any change, please use the reverse side for your comments Repair Number Serial Number / Description RE00331237 B6382139 Model 700 Center Fire Caliber: 25 -06 rem			Date Received: 12/17/2013 Estimate Date: 12/19/2013 Date Printed: 1/14/2014						
R014 - FOR U007 - REP	WARD TO LACE TRIG	PRODUCT SERVICE FOR INSPECTION GER ASSEMBLY Technician n trigger assembly very dirty and set screws altered	R014 - F0	ORWA	RD TO PRO	DUCT SERV	VICE FOR	INSPEC		
test fire at 1/2	cost	ESTIMATE (note: C.O.D./Shipping, and Hand						e seel	- V	
Material F305570B	Type Part	Description X-MARK PRO 700 TRIG ASSB RH BLACK (Q Nee OS)	ty ded 1	Warranty Billable	Qty From Inv 1	Price 97.00	Disc	Amount 48.50	
4000114	Service Service	GR-SHIPPING & HANDLING (GUN REPAIR) GR-TEST		1	Billable Billable	1 1	17.00 23.00		17.00 11.50	
			14 14) + d	f		Total:		77.00	
						Est Sales Tax:			2.18	

Grand Total:

\$79.18

Trisger bod. 9710

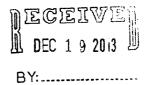
FIX & Return to Britons Outdoors

110 N. Broadway St

Broken Baw Oklahama Turzze

alray Spoke to Representive and approved the Repair





rould not dup, concern T.A. very divity & set screws Alt. CAN offen to hp.T.A. Check owns test AT 1/2 LOST.

PS 31601

