

Remington Arms Co., Inc.
Product Service
Legal Case #:8503

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
297400	1/18/2013	1/21/2013	1/21/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Linda	Burkett	1572 Thunders Trail	Potomac	MT	59823		H 406-244-0062 E ccrider99@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 39382 - Service Request Section: Rifle fired when safety was pushed off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6223585	RZ	11/14/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	HARRIS & STROH HAYWARD CA	SCOPE BASE,BOTTOM HALF FRT RING	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

1/22/13: Per Ilion - TA dirty & set screws altered. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/21/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALJO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 243 WIN
	Date Code		RZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED SEALANT CHANGED-RED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE, BOTTOM HALF FRT RING

Service Request

Remington Service
PO Box 700



Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: 800-243-9700 800-243-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
R2 11/7
2.5"
1009

Service Request Number SR00099362	Serial Number : Description A6223585 Model R5766	<u>8503</u>	Date of Request: 12 21 2012 Date Printed: 01 08 2013
Customer: LINDA BURKETT 1672 THUNDERS TRAIL POTOMAC, MT 59623 US		Destination: Arms Services 14 Hoedler Ave Ilion, NY 13357 US	
Email: corder69@hotmail.com		Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M24 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
RIFLE FIRED WHEN SAFETY WAS PUSHED OFF.

Serial Number:

A6223585

Model: **700**



RE00297400

Qty Needed	Warranty	Price	Disc	Amount
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RECEIVED
JAN 22 2013

BY:

J.R. dirty + set screws + head.
No. TPA, clean test und. BCP
Ron 20 +

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00







