

Remington Arms Co., Inc.
Product Service
Legal Case #:8591

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299808	2/7/2013	2/8/2013	2/8/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Campbell	170 S Skylane Dr, Bldg #1	Durango	CO	81303		C 575-574-5939 E silent_hunter_71@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			Unknown
S	Fires when safety is taken off	Concern:1007 Fired on Safe Release		
C				

2/22/13 Per note on SR, fires when safety is taken off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6469118	DU	9/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	MORLEY BROS SAGINAW MICH		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	2/22/2013				

2/22/13 Per Ilion, trigger assm dirty and rusty, sear binds on side plates. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		DU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn, Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY SEAR BINDS TO THE SIDE PLATES WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Marlin Service

PO Box 1871

Madison, NC 27025-1871



Parts and Repairs: P:800-544-8892 F:536-548-7801

www.marlinfirearms.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
Du9/71
4#
1010

Service Request Number SR00043311	Serial Number / Description 6469118 Model 700006	Date of Request: 01/28/2013 Date Printed: 01/28/2013
Customer: MIKE CAMPBELL 170 SOUTH SKYLANE DRIVE BUILDING #1 DURANGO, CO 81303 US Email: silent_hunter_71@yahoo.com		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M293 - EVALUATE AND REPAIR SAFETY INSP.		
Service Request Section fires when safety is taken off		

Serial Number:

6469118

Model: 700



RE00299808

Qty Needed	Warranty	Price	Disc	Amount
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WESCO
DISTRIBUTION®

Mike Campbell
Branch Supervisor

170 South Skyline Drive
Building #1
Durango, CO 81303
Direct (970) 259-0427
Fax (970) 259-3507
micampbell@wesco.com

T.A. dirty & rusty SEAR BINDS
on side plates. Rep. TPA, CLEAN
+ SOFT AND BLP FOR B20 - T

Q

or replace the

Cell: 575-574-5939

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

RECEIVED
FEB 11 2013

BY:

Please send your firearm back via a traceable method of shipping to the address below.

This Service Request number is only valid for this return.

Please follow these guidelines:

- Include a copy of your proof of purchase to assist in the evaluation of your repair ← N/A
- Record your serial number for future reference
- Remove any accessories (sling, scope, scope mounts, case, etc.) unless these items are needed to assist in the evaluation.
- Properly package your unloaded firearm. Do not ship in your hard case (note: Original boxes are not returned with repair)
- **Do not send live/loaded or spent ammunition with your firearm.**
- Please package the ammunition in a secure carton or box.
- The package should be stuffed to prevent movement.
- Include service request number.
- Shipment of live ammo must be via U.P.S. only.
- Please advise your local U.P.S. mailing center of the contents so that a special Other Regulated Materials-Domestic (ORM-D) label can be applied.

Please let us know of any address change requests by email or phone. Our returns process will take approximately 2-3 weeks to complete and a confirmation email will be sent once we have shipped your firearm.

Should you have any further questions or concerns please don't hesitate to contact us via email (info@remington.com <<mailto:info@remington.com>>) or by phone at 800-243-9700, M-F 9am - 5pm, EST. We look forward to helping you resolve this issue!

Mailing Label:

(cut here)

Arms Services
SR# SR00043311
14 Hoefler Ave
Ilion, NY 13357 US

Email:









