

Remington Arms Co., Inc.
Product Service
Legal Case #:9206

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
321608	9/19/2013	9/20/2013	9/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Carrigan	166 Eldo Lake Dr	Kunkletown	PA	18058		H 570-629-6144

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI split thumb nail				
PD	Cause:4015 Improper Maintenance			U
S FBC	Concern:1008 Fired on Bolt Closing			
C				

Per letter from John Carrigan, "Some years ago while deer hunting I loaded the rifle and it went off on me - split my thumb nail and ended up with a bloody thumb. I thought it was me and reloaded it again - went off again!" jbi

PI split thumb nail				
PD	Cause:4015 Improper Maintenance			U
S FBC	Concern:1008 Fired on Bolt Closing			
C				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	N/A	A6673101	EQ	10/12/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	POTTSVILLE SUP POTTSVILLE PA	SCOOP BASE,BOTTOM HALF FRT RING, DM FLOOR PLATE	U			

CONCERN:FBC, INJURED THUMB

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Rcim. Date APV	Cash Date APV
Replace trigger assembly, clean, and test fire under bolt lock program for \$20.00 + shipping.						
	Repair/Replacement Cost	Repair/Replacement Date				

\$27

9/23/13: Per Ilion, trigger assembly is dirty and sticky causing parts to work sluggish. Replace TPA, check over, test under BLP for \$20 plus shipping and handling. jbi 9/26/13: I called and left a message on John Carrigan's voicemail requesting approval of quote. jbi 10/1/13: Mr. Carrigan called and approved quote with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		EQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
	Exterior Condition	Slightly Worn; Not Functioning	

Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY STICKY,PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF FRT RING, DM FLOOR PLATE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00321608	A6673101	09/19/2013
	Model 700 Center Fire Caliber: 30 -06 SPRG	Estimate Date:
		09/26/2013
		Date Printed:
		09/27/2013

Customer:

JOHN CARRIAGN
166 ELDO LAKE DRIVE
KUNKLETOWN, PA 18058 US

Return To:

JOHN CARRIAGN
166 ELDO LAKE DRIVE
KUNKLETOWN, PA 18058 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)	M240 - BOLT LOCK SAFETY MODIFICATION
M240 - BOLT LOCK SAFETY MODIFICATION	

Technician Comments
trigger assembly very dirty and sticky.replace trigger assembly,check over and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00	
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00	
								Sub Total:	37.00
								Est Sales Tax:	2.22
								Grand Total:	\$39.22

T.O. DIRTY & STICKY CAUSING
PARTS TO WORK SLUGGISH.
NEED TPA CHECK OVER THE
UNDERBELLY FOR 20+

Serial
Number:

A6673101

Model: 700



RE00321608

Remington Service

Inclosed BDL 700 NR A6673101

Service Request

SR00060161

22"
EQ 10/78
6#
1007

I'm returning this rifle hoping you
can repair it!

Some years ago while deer hunting

I loaded the rifle and it went off
on me - split my thumb nail and
ended up with a bloody thumb. I

thought it was me and reloaded it
again - went off again!

RECEIVED
SEP 23 2013

BY:.....

So I sort of put it aside and
hunted with an old 30-40 Krag

A couple of years ago I took it
hunting - loaded it and it went off
again.

Put it away until last winter,
loaded it OK - but late in the
afternoon I had a shot and the
gun was frozen - no rain or snow
temp was 20° or a little less -
safety would not move - off or on!

I put the rifle in my garage
over-night - next day unloaded it
OK - it thawed out. That's the

first time in over 50 yrs hunting that
that has ever happened!

Two weeks ago in Broadheadville, Pa
I met a rep from Remington at a
opening event - new outfitter store
named "Dunkelburger" ! So I asked
him about this rifle - he said call
and get a service request number, then
send it to Remington and they will
repair it ! Then he "gave" me a
white T-shirt with Remington on the
front and a camo cap with a big R
on top. Seems like I'm on a
roll !

But seriously this is a nice
rifle, that I would like to use

Appreciate your help

Thanks in advance

JACK CARRIGAN

166 EL-DO LAKE DR

KUNKLETOWN, PA 18058

Tel 570 629-6144







