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Remington Arms Co., Inc.
Product Service
Legal Case #:6393

		ı	Legal Case #:639.	3					
Case Information									
RE# Date Opene		Date Opened(PS) 7/25/2011		Incident Date		Pre Lit	Lit	Obsolete	
Customer Information									
Type Business	First Name	Last Name	Street	City	State Z	Zip Age	Co	ntact	
Incident	Charles	Collins	PO Box 176	, <del>,</del>		<b>358-</b> 4493			
Incident Information									
Claims		Codes	Repai	depair Est. Medical Treatment Medical Status					
Pĭ				•					
PD	Cause:4064	Not Examine	d by Product Ser	vice		** !			
S	Concern:10	Concern:1008 Fired on Bolt Closing  Unknown							
C FBC while dry firi	ng								
7/25/11: Customer call	ed in. He stated	that his firearm	had a FBC while	dry firing.	df				
Firearm Information									
Mfg.	Type		Model/Ga.		SKU	Seria	l Bbl.	DOM	
Remington	C	F/BA	700/17	700/17 REM n/a A6863418			9/29/1980		
Date Purchased		Purchased		sories Ori	iginal Own	ier			
S	UMMERS HDV	JOHNSON C	TY TN		N				
Ammunition Informati	on - None Defin	ed							
Other Products Informa									
Settlement	ation None De	inica							
Settlement		Pa	mington/700/CF/	TR A					
		Re	mington/700/CI/	DA				Cash	
Settlement	Release of Cl	aims R	elease Date	Reimburs	ament	Cash ttlement D	Reim. Date APV	Date	
Gun not returned to Ilion for exam									
	Repair/Replac	ement Repai	r/Replacement						
	Cost	•	Date						
7/25/11: Mailing ARS,	letter, form. df	5/23/13: Gun no	ot returned to Ilio	n for exam.	df				
Examination[Remington	on/CF/BA]			94111					
Part	Sul	o-Part	C	Code		Comment			



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:		7/25/2011	REQUESTED BY:	Dell
QUANTITY:	1		WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXXX
DESCRIPTION:	Ref# 6393 rifle			

## LABEL INFORMATION

MAIL LABEL TO: Charles Collins
PO Box 176
Lackey, KY 41643
Phone: 606-358-4493

RETURN ITEM TC Remington Arms
Attn: Product Service
Ilion, NY

## PLEASE COMPLETE ALL PARTS OF THIS FORM, AND SEND TO THE MEDIA COORDINATOR

AXX596 JUL 25, 2011 ALL CURR USD 1 OF 1 SVC GNDCOM ACT LIT 10.0 LBS TRACKING# 1Z4XX5969065874376 REF 1:CHARLES COLLINS/CD/DMF REF 2:REF#6393/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD DV 0.00 CD 0.00 RS 0.50 DC 0.00 DGD 0.00 SD 0.00 AND 0