

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8773

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
306776	4/3/2013	4/4/2013	4/4/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Keith	Creek	1598 Lawson Oaks Dr.	Little Rock	AR	72210		H 501-658-6163 E dkceagle@sbcglobal.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

Service Request# 48833 - Reason for Return: M123 Forward to Product Service, M240 Bolt Lock Safety Modification.  
Service Request Section: Gun went off when closing the bolt. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	n/a	A6535533	XO	12/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	HENDERSON HDWE BREENVILLE MS		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

4/5/13: Per Ilion - Could not duplicate concern, replace TA, clean & test under BLM - quote. df 4/8/13: A CSR contacted customer about the quote on 4/4/13. Customer will mail check with quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/4/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 22-250 REM
	Date Code		XO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	BEDDED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6.5#
	Altered	False	FACTORY SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



24"  
x 01 3/4"  
6.5#  
1008

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00048833	Serial Number / Description A6535533 700	<u>8773</u>	Date of Request: 03/25/2013 Date Printed: 03/25/2013								
Customer: KEITH CREEK 1598 LAWSON OAKS DR. LITTLE ROCK, AR 72110 US		Destination: Arms Services 14 Hoefler Ave Hion, NY 13357 US									
Email: dkeagle@sbcglobal.net		Email:									
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.											
Phone <sup>at</sup> 501-658-6163											
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION											
Service Request Section Gun went off, when closing the bolt.											
<table border="1"><thead><tr><th>Material</th><th>Type</th><th>Description</th><th>Qty Needed</th><th>Warranty</th><th>Price</th><th>Disc</th><th>Amount</th></tr></thead></table>				Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount				
Serial Number: A6535533 Model: 700  RE00306776											
RECEIVED APR - 5 '2013 BY: _____ could not dup. concern. Rep TPA, clean test and BCP for 20 +											
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the											
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$ .00											









