

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8439

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
294952	1/4/2013	1/7/2013	1/7/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Fred	Crites	381 NE Village Squire Ave. Unit 7	Gresham	OR	97030		H 503-314-6940

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 38675 - Service Request Section: Gun is going off when going from safe to fire. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6449904	KO	5/3/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	HARRIS & STROH HAYWARD CA	TWO PIECE BASE,BOTTOM HALF RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

1/9/13: Per Ilion - Could not duplicate concern. TA dirty & rusty. Replace TA, clean & test under BLM - quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/7/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	IMPROPER MAINTENANCE
Barrel	Description		24" 7MM REM MAG
	Date Code		KO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	MARS,DENTS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	4#
	Altered	False	SEALANT REMOVED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF RINGS

# Service Request

Remington Service  
PO Box 700




Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS COPY FOR YOUR RECORDS.**

24"  
KOS/  
yH  
00'

<b>Service Request Number</b> SR00038675	<b>Serial Number / Description</b> A6449904 Model 700	<b>Date of Request:</b> 12/14/2012 <b>Date Printed:</b> 12/14/2012																									
<b>Customer:</b> FRED CRITES 381 NORTH EAST VILLAGE SQUIRE AVE UNIT 7 GRESHAM, OR 97030 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US																										
<b>Email:</b>	<b>Email:</b>																										
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																											
<b>Reason For Return</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M295 - EVALUATE AND REPAIR/SAFETY INSP.																											
<b>Service Request Section</b> GUN IS GOING OFF WHEN GOING FROM SAFE TO FIRE.																											
<table border="1"><thead><tr><th>Qty Needed</th><th>Warranty</th><th>Price</th><th>Disc</th><th>Amount</th></tr></thead><tbody><tr><td colspan="5">A6449904</td></tr><tr><td colspan="5">Model: 700</td></tr><tr><td colspan="5"></td></tr><tr><td colspan="5">RE00294952</td></tr></tbody></table>			Qty Needed	Warranty	Price	Disc	Amount	A6449904					Model: 700										RE00294952				
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.																											
<table><tr><td>Sub Total:</td><td>.00</td></tr><tr><td>Est Sales Tax:</td><td>.00</td></tr><tr><td>Grand Total:</td><td>\$ .00</td></tr></table>			Sub Total:	.00	Est Sales Tax:	.00	Grand Total:	\$ .00																			
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