Remington Arms Co., Inc. **Product Service** Legal Case #:9499

Case Information

RE# Pre Lit Lit Obsolete **Date Opened** Date Opened(PS) **Date Closed** Incident Date 11/20/2013

327790 11/15/2013 11/20/2013

Customer Information

City Business First Name Last Name Street Contact Type State Zip Age 18 Park Ave Dolgeville Incident Jeff Cumm NY 13329 H 315-429-9967

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status**

ΡI

PD Cause:4015 Improper Maintenance

S FSR Concern: 1007 Fired on Safe Release Unknown

C

Per Ilion factory repair form, "with shell in chamber (loaded) take safe off gun fires." jbi

Firearm Information

Mfg.

Type

Model/Ga.

SKU

Serial Bbl.

DOM

5/7/2003 8:04:48 G6311923 KX 700/3006 SPRG 25773 Remington CF/BA AM

Date Where Purchased Purchased

Accessories

Original

Owner

JERRY S SPORT SCOPE, RINGS, TWO PIECE

INC

BASE

U

CONCERN: FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Reim. Cash Reimbursement Settlement Cash Settlement Release of Claims Release Date Date Date APV APV

Per Ilion, replace trigger assembly and repair as needed at 50% discount

> Repair/Replacement Repair/Replacement Cost Date

11/22/13: Per Ilion, "trigger assembly dirty and sticky. trigger is binding, not returning under sear. replace trigger assembly, check over and test fire at 1/2 normal cost." jbi

Examination[Remington/CF/BA]

		A	
Part	Sub-Part	Code	Comment
			

http://cps03sp01.remington.com:99/Remington PSA/PrintDisplay.aspx?ID=9499&Type... 12/11/2013

PrintDisplay Page 2 of 3

[Examiner		B.TRAVIS
Examination	Exam Date		11/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
	Description		22" 3006 SPRG
	Date Code		KX
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while	-,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	ı
	Obstructed		
	Muzzle/Crown	Slightly Worn;	
	Condition	Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition		
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
	Lift	Select	N/A

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9499&Type... 12/11/2013

Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	Select	7#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE

Quotation

Remington Service

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Cestmer JEFF CUMM JEFF CU	Repair Numbe RE00327790	г	G6311923					Date:	11/15/2013 11/21/2013 12/11/2013		
Open Account: R PO Number: Approval Signature: Date:	JEFF CUMM 18 PARK AVE				JEFF CUMM 18 PARK AVE						
Approval Signature: Daytime Phone: Time to Call: Froblems: Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION Trigger assembly dirty and sticky, trigger is binding.not returning under sear. Centecting the phone to Description ESTIMATE (note: C.O.D/Shipping and Handling Charges are NOT Included in this Quote.) Material Type Description Description ESTIMATE (note: C.O.D/Shipping and Handling Charges are NOT Included in this Quote.) Warranty From Inv Form Inv Fo											
Approval Signature: Daytime Phone:	VISA MO	C DISCO	VER Card No.	O Number	· · · · · · · · · · · · · · · · · · ·	Ex	p.Date				
Time to Call: If you desire any change, please use the reverse side for your comments and mark this box. Problems: Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION Technician Comments ** **Trigger assembly dirty and sticky, trigger is binding,not returning under sear, replace trigger assembly,check over and test fire at 1/2 normal cost **BEFIMATE (note: C.O.D./Shipping and Handling Charges are NOT. Included in this Quote.)?* Material Type Description Qfy Warranty Qfy Price Disc Amount Needed Warranty From Inv Property Of Service GR-TEST 1 Billable 1 97.00 50 49.50 4000119 Service GR-TEST 1 Billable 1 23.00 50 11.50 **Sub Total: 60.00 Est Sales Tax: 4.20	Open Accor	unt. K	r	O Number:							
Time to Call: If you desire any change, please use the reverse side for your comments and mark this box. Problems: Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION Technician Comments ** **Trigger assembly dirty and sticky, trigger is binding,not returning under sear, replace trigger assembly,check over and test fire at 1/2 normal cost **BEFIMATE (note: C.O.D./Shipping and Handling Charges are NOT. Included in this Quote.)?* Material Type Description Qfy Warranty Qfy Price Disc Amount Needed Warranty From Inv Property Of Service GR-TEST 1 Billable 1 97.00 50 49.50 4000119 Service GR-TEST 1 Billable 1 23.00 50 11.50 **Sub Total: 60.00 Est Sales Tax: 4.20	Approval Signa	ıture:					Date:				
Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION Trigger assembly dirty and sticky, trigger is binding not returning under sear, replace trigger assembly, check over and test fire at 1/2 normal cost ESTIMATE (note: C.O.D/Shipping and Handling Charges are NOT Included in this Quote.): Material Type Description Description Neede From Inv F305570B Part X-MARK PRO 700 TRIG ASSB RH BLACK (OS) 1 Billable 1 97.00 50 48.50 4000119 Service GR-TEST Sub Total: 60.00 Est Sales Tax: 4.20	Daytime Pho	one: ()	Time to	Call:						
Trigger assembly dirty and sticky. trigger is binding not returning under sear. replace trigger assembly, check over and test fire at 1/2 normal cost Material Type Description Oty Warranty Oty Price Disc Amount		WARD IO	PRODUCT SERVICE FOR IN	SPECTION	M123 - FORV	VARD TO PRO	DUCT SER	VICE FOR	INSPE	CTION	
Type Description Needed From Inv From Inv	trigger assembly	y dirty and s	ticky. trigger is binding,not ret	urning under sear.	replace trigger a	ssembly,check	over and test	fire at 1/2	normal	cost	
F305570B Part X-MARK PRO 700 TRIG ASSB RH BLACK (OS) 1 Billable 1 97.00 50 48.50 4000119 Service GR-TEST 1 Billable 1 23.00 50 11.50	Material	Туре		Shipping and Hand	Qty		Qty		Disc	Amount	
Est Sales Tax: 4.20				G ASSB RH BLAC			1				
Est Sales Tax: 4.20											
							Est	Sales Tax:		4.20	

Receipt Of Firearm(s) Delivered to the Plant for Repair Firearm Checked For Live Ammunition [2] Driver's License ID# _20 4/5 Delivery Date ____/___/_ Employee (Y) (N) Customer Name (Print) Zip Phone Number (20) - 20Manufacturer___ Firearm Description Model __ _ Cal./Ga. -Stock/ Fore-end Condition - circle the description (Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood) Comments on Stock/ Fore-end condition _____ Metal Condition - circle the description (Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel) Comments on Metal condition Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length List additional accessories: IE Scope, Sling, Gun case and description; BY:----Customer request: 1 the and and and add the thinks and a the agree Return Process Return to Clark St. Ent. [3] Return via UPS [] By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs. Date 1/4/12 T.A. JIZLY +STICKLY TRIGOS BINDING, MOT Net. U.W. CRAN. MP Date 1/4/1/3 T.A. chickown +TDST person delivering firearm Arms Service / CSR Customer Pick Up Verification red the above described firearm to the wfully possess a firearm in New York State. ne same who delivered Date urning the firearm

Security Copy - White

Model:

Arm Service Copy - Yellow

Customer Copy - Pink







