Remington Arms Co., Inc. Product Service Legal Case #:9094

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

316966 8/5/2013 8/6/2013 8/6/2013

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Incident Philip Donatelli 5503 Mercedes Dr. Pittsburgh PA 15236 H 412-939-3255

Incident Information

Claims Codes Repair Medical Medical Est. Treatment Status

ΡI

PD Cause: 4040 Other - Unspecified or Undetermined -

Firearms Unknown

S FBO Concern: 1020 Fired on Bolt Opening

Service Request # 54607 - Service Request Section: "2003 gun, prior re00225489, gun fires while opening bolt/removeing safety, no injuries, no damage". dmf

700/223 REM

Firearm Information

Remington

Mfg. Type Model/Ga.

SKU Serial Bbl. DOM 27491 G6299115 LX 2/5/2003

7:12:54 PM

Date
Purchased Where Purchased Accessories

CF/BA

Accessories Original Owner

U

ACUSPORT (MT) SCOPE, TWO PIECE BASE, RINGS

CONCERN:FBO,FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement Release Date Reimbursement Release Date Reimbursement Release Date Reimbursement Release Date Apv

Per Ilion -Repair @ n/c

Repair/Replacement Repair/Replacement

Cost Date

\$55

8/7/13: Per Ilion - Check over at bench, replace TA, clean & test at n/c. dmf

Examination[Remington/CF/BA]

Part Sub-Part Code Comment

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9094&Type=C... 8/7/2013

	Examiner		B.TRAVIS
Examination	Exam Date		8/6/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4040	Other - Unspecified or Undetermined - Firearms	
Barrel	Description		26" 223 REM HB
	Date Code		LX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		_
Bolt Extractor	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	FINISH HAS CRAZED
D	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	Ī
Safety Sear	Bulged	False	
	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Lift	Select	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG/CONNECTOR DOES NOT RETURN UNDER SEAR
	Pull	Select	N/A
	Altered	False	SEALANT PRESANT

 $http://cps03sp01.remington.com: 99/Remington_PSA/PrintDisplay.aspx?ID=9094\&Type=C... \ 8/7/2013$

| Components | Description | SCOPE, TWO PIECE BASE, RINGS |

Service Request

Remington Service PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information FOR YOUR RECORDS.

Service Request Number

Serial Number / Description

SR00054607

G6299115

Customer:

PHILIP DONATELLI 5503 MERCEDES DR

PITTSBURGH, PA 15236 US

Email:

Date of Request: 06/10/2013 Date Printed: 06/10/2013

Destination:

Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

M295 - EVALUATE AND REPAIR/SAFETY INSP.

M993 - GUN FIRES

Service Request Section:

2003 gun

prior re00225489 gun fires while opening bolt / removeing safety

no injuries / no damag

Parts And Service Details

Material Type Description Material

Needed

Qty Warranty

Price Disc Amount

₽G6299115

Model:

check own at beach Replace T.A., clear of ROST pt N/C

H_ 230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:

.00 .00

Est Sales Tax:

Grand Total:

\$.00









