

Remington Arms Co., Inc.
Product Service
Legal Case #:8934

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
313119	6/11/2013	5/22/2013	6/12/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ed	Dunivant	6706 Sycamore Woods Dr.	Louisville	KY	40241		H 502-425-8281 C 502-386-4933*

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

5/22/13: Ed Dunivant called in. He stated the muzzleloader will fire on safe release consistently. He said there was no property damage or personal injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700ML/50 CAL	27572	ML207637	BS	1/30/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS INC	TWO PIECE BASE	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700ML/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair & clean @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

5/23/13: Mailed ARS, letter, SR paperwork to customer. Box order# 1506137. df 6/18/13: Per Ilion - TA set screws altered, connector is broken. Replace TA, check over & clean at n/c. df

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/12/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4013	Broken or Missing Parts	CONNECTOR IS BROKEN
Barrel	Description		24" 50 CAL ML
	Date Code		BS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	Slightly Worn; Functioning	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR IS BROKEN
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

2
BS

Remington®

COPY

May 22, 2013

8934

Ed Dunivant
6706 Sycamore Woods Dr.
Louisville, KY 40241
Phone: 502-386-4933

Ref # 8934, Model 700ML, Serial # ML207637

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination. A box will arrive separately.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co, LLC
Phone: 336-548-8686
Fax: 336-548-7883 or 7872

RECEIVED
JUN 13 2013

BY:.....

Serial
Number:

ML207637

Model: 700ML



RE00313119

T.A. set screws all.
connector is broken.
Rps. TPA, check over & clean
at N/C

#230145

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00053583	Serial Number / Description ML207637 Model 700ML RIFLE Caliber: 50	Date of Request: 05/23/2013 Date Printed: 05/23/2013
Customer: ED DUNIVANT 6706 SYCAMORE WOODS DR. LOUISVILLE, KY 40241 US Email:	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Product Service # 8934. Customer stated fired on safe release. dmf

Parts And Service Details		Description	Qty Needed	Warranty	Price	Disc	Amount
Material	Type						

RECEIVED
JUN 13 2013

BY:.....

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

ARS LABEL REQUEST FORM

DATE: 05/23/2013	Service Request # SR00053583
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	ED DUNIVANT 6706 SYCAMORE WOODS DR. LOUISVILLE, KY 40241 US SR00053583 Email:
RETURN ITEM TO:	ILN Arms Services



4XX698 MAY 23, 2013 ACT WT 10.0 LBS #PK 1
 SVC GND COM BL WT 10.0 LBS
 TRACKING# 1Z4XX6988066060798 ALL CURRENCY USD
 REF 1: SR00053583
 REF 2:

HC 0.00	CNS 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	
AH 0.00	PR 0.00	ROD 0.00
TOT PUB CHG 11.06	PUB + HANDLING 11.06	

ATTN: Product Service









