

Remington Arms Co., Inc.
Product Service
Legal Case #:8913

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
310632	5/13/2013	5/14/2013	5/14/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Steve Ebersole Gunsmithing	Steve	Ebersole	2420 Springwood Rd	York	PA	17402		E seber60354@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired when moving bolt	Concern:1020 Fired on Bolt Opening		
C				

5/16/13 Per note with rifle, customer tried to pull trigger, it would not move. Tried to put safety on, it would not move. Started to move bolt and gun fired.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	n/a	6292524	XS	12/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT OLYPHANT PA	SCOPE BASE,BOTTOM HALF RINGS	U			

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test under BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	5/16/2013				

5/16/13 Per Ilion, trigger assm has a dried and sticky lube residue causing sear to bind to sideplates. Replace TPA, clean and test under BLSM program.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/14/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		24" 300 WIN MAG SS
	Date Code		XS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	ACTION UNDER STK VERY DIRTY, RUSTY
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOTL LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DRIED LUBE RESIDUE, SEAR BINDS TO SIDE PLATES WILL FOLLOW DOWN
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE, BOTTOM HALF RINGS

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

24"
x 5 1/2" / 69
4.5"
.009

Service Request Number SR00051578		Serial Number / Description 6292524 Model 700300		Date of Request: 04/25/2013 Date Printed: 04/25/2013	
Customer: STEVE EBERSOLE GUNSMITHING 2420 SPRINGWOOD ROAD YORK, PA 17402 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US			
Email: seber60334@aol.com		Email:			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return: M240 - BOLT LOCK SAFETY MODIFICATION M1640 - SAFETY DOES NOT ENGAGE PROPERLY					
Service Request Section					
Parts And Service Details:					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Serial Number: 6292524 Model: 700					
RE00310632					
T.A. has a dried + sticky lube residue causing sear to BIND to sideplates. Rm TPA, clean + test und. RCP Coin 20 +					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00					

RECEIVED
MAY 15 2013

BY:

Steven

Ebersole Gunsmithing

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York, Pa. 17402

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Fax 717-885-2037

Seber60354@aol.com

**Customer said tried to pull trigger, it would not move.
Tried to put safety on, it would not move. Started to
move bolt and gun fired.**









