

Remington Arms Co., Inc.  
Product Service  
Legal Case #8560

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
298856	1/31/2013	2/1/2013	2/1/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Frank	Emerald	62 Chadwick Manor	Fairport	NY	14450		H 585-223-3316

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Discharged unexpectedly	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

2/20/13 Per note on SR, this rifle can discharge a chambered round unexpectedly.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6513584	EO	10/12/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROS CHAPIN SC	TWO PIECE BASE	U			

CONCERN: DISCHARGE UNEXPECTEDLY

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
29.04	2/20/2013

2/20/13 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Replace TPA, clean and test at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/1/2013
	Product Type		RF
	Action Type		A

	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		EO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

FD BOX /VV  
Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"  
2010/7  
4.5#  
010

Service Request Number SR00041482	Serial Number / Description A6513584 Model 7	<u>8560</u>	Date of Request: 01/10/2013 Date Printed: 01/10/2013
Customer: Frank Emerald 62 Chadwick Manor FAIRPORT, NY 14450 US A. - 585-223-3316 Email: bgblu67vene@frontiernet.net		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	
—Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.			

**Reason For Return**  
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M240 - BOLT LOCK SAFETY MODIFICATION  
M295 - EVALUATE AND REPAIR SAFETY INSP.

**Service Request Section**  
The rifle can apparently discharge a chambered round unexpectedly.

**Parts And Service Details**

Qty. Needed      Warranty      Price      Disc      Amount

Serial Number:

A6513584

Model: 700



RE00298856

RECEIVED  
FEB 05 2013

BY: .....

could not dup concern  
TA. Dirty + rusty, Rep.  
TPA, clean + test and  
BLP coil 20 - +  
Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$ .00









