

Remington Arms Co., Inc.
Product Service
Legal Case #:8509

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
297271	1/18/2013	1/21/2013	1/21/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Reuben	Evans	13324 Korvella Lane	Donnelly	ID	83615		H 208-325-8121 E reubarb@frontiernet.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FBC	Concern:1008	Fired on Bolt Closing	Unknown	
C				

SR# 41717 - Service Request Section: Consumer says when the bolt is closed the rifle fires. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	25632	C6651005	KL	5/9/1991
Date Purchased	Where Purchased	Accessories	Original Owner			
	ALL-SPORTS SUPPLY INC	AFT MKT STK, SCOPE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

1/22/13: Per Ilion - TA set screws altered. Trigger not returning properly. Can offer to replace TA, clean & test at 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/21/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 280 REM
	Date Code		KL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.017
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED SEALANT CHANGED-RED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT STK, SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
KLS/91
2.5#
2017

Service Request Number SR00041717	Serial Number / Description C6651005 Model 700 RIFLE Caliber: 280	Date of Request: 01-14-2013 Date Printed: 01-14-2013
Customer: REUBEN EVANS 13324 KORVELLA LANE DONNELLY, ID 83613 US		Destination: Arms Services 14 Hoeller Ave Hion, NY 13337 US
Email: reubarb@frontiernet.net		Email:
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M1994 - BOLT		
Service Request Section CONSUMER SAYS WHEN THE BOLT IS CLOSED THE RIFLE FIRES. THIS RIFLE (C6651005) WILL OCCASIONALLY FIRE WHEN THE BOLT* IS BEING CLOSED. THIS HAPPENS RANDOMLY, NOT EVERY TIME THE BOLT IS BEING WORKED.		

Parts and Service Details

Qty
Needed

Warranty

Price Disc Amount

Serial
Number:

C6651005

Model: 700



RE00297271

RECEIVED
JAN 22 2013

BY:.....

T.A. sets screws in head. This
not return properly. can
order to rep TP&L & let it rest
AT 1/2 normal cost.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00







