

Remington Arms Co., Inc.
Product Service
Legal Case #:9500

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
327996	11/18/2013	11/20/2013	11/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		J.C.	Felder, Jr.	5823 South Ridge St	Houston	TX	77033		H 832-691-2106

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Per SR00066751 Service Request Section, "consumer states it thates 2 hands to operate safety / gun fired when putting on safe / on injuries / no damages." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25793	B6584416	PE	6/1/1984

Date Purchased	Where Purchased	Accessories	Original Owner
	OSHSAN SPTG GDS CO HOUSTON TX	SCOPE BASE	U

CONCERN: SAFETY WORKS HARD, FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
\$46	

11/22/13: Per Ilion, "trigger assembly dirty and set screws altered. Minimum trigger clearance. Replace trigger assembly, correct trigger clearance, check over and test fire at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		PE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	HAS A CDL MAGNUM STOCK INSTALLED MIN TRIG CLEARANCE
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		STANDARD SAFETY

Safety	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SAFETY WORKS HARD ON T.A DIRTY,TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALT NO SEALANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



221
P66/s
3#
01

Service Request Number SR00066751	Serial Number / Description B6584416	Date of Request: 11/06/2013 Date Printed: 11/06/2013
Customer: J.C. FELDER JR 5823 SOUTH RIDGE CREEK <i>street</i> HOUSTON, TX 77033 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US
Email:		Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

- M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
- M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY
- M536 - SAFETY WORKS HARD

(Comments)

JLF.

Service Request Section

1984 gun / consumer states it takes 2 hands to operate safety / gun fired when putting on safe / no injuries / no damages

(Correction)

Can Fire when TAKING OFF SAFETY

Parts And Service Details

Description

Qty
Needed

Warranty

Price Disc Amount

Serial
Number

B6584416

Model: 700



RE00327996

RECEIVED

NOV 22 2013

BY:.....

safety works hard
T.A. dirty, set screws alt.
min Trig. clearance. Rep.
T.A. checkover + 10 ST AT

~~11/11~~ N/C

#230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00







