

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8423

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
294253	1/2/2013	1/3/2013	1/3/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		George	Fitzgerald	189 Wallrose Heights Rd.	Baden	PA	15005		H 724-266-5863 E gef31553@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Gun fired with no trigger pull	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

SR# 37614 - Service Request Section: Gun went off without pulling trigger. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	297603	WP	8/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:WENT OFF WITHOUT PULLING TRIG

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

1/5/13: Per Ilion - TA has a dried lube residue causing sear to bind to side plates. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2013
	Product Type		RF
	Action Type		A
	Assigned To		J/BALIO

Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		WP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	SLUGGISH
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DRIED LUBE RESIDUE SEAR BINDS TO SIDEPLATES AND TRIG BINDING WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	False	

	Sub-Assembly	M/700 Bolt Lock
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Slideshow

Return to Yahoo! Mail

## Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P-800-243-9700 F-356-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00037614	Serial Number / Description 297603 Model	Date of Request: 12/05/2012 Date Printed: 12/05/2012
Customer: GEORGE FITZGERALD 189 WALLROSE HEIGHTS RD BADEN, PA 15005 US	Destination: Arms Services 14 Hoefler Ave Elion, NY 13357 US	
Email: GEF31553@YAHOO.COM	Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION		
Service Request Section GUN WENT OFF WITHOUT PULLING TRIGGER.		
Parts And Service Details		
Material Type Description	Qty Needed Warranty	Price Disc Amount

22"  
W P8/6  
2.5#

Serial Number:

297603

Model: 700



RE00294253

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

T.A. has a dried lube residue  
causing sear to bind to side plates.  
Re. TPA, complete and BLP for 20. +

Sub Total: .00  
Est Sales Tax: .00

Grand Total:

RECEIVED  
JAN 05 2013

BY: .....









