

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8995

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
313717	6/18/2013	6/19/2013	6/21/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Timothy	Flint	2257 State Route 336	Romulus	NY	14541		H 315-651-3962

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

Customer brought firearm to factory in Ilion on 6/18/13. Customer stated on repair form that "gun fires upon closing bolt action". df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25795	B6712892	RF	11/1/1985
Date Purchased	Where Purchased	Accessories	Original Owner			
	KAYTON CO 18052	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

6/20/13: Per Ilion - TA very dirty & rusty, parts bind & work sluggish. Can offer to replace TA, clean & test at 1/2 normal cost - quote. I called customer & left a VM requesting a call concerning quote to repair. Customer called back & apprvd repair - COD, Door Pick-Up. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/19/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 308 WIN
	Date Code		RF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn;	

	Condition	Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY AND RUSTY BOLT FINISH RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY AND RUSTY PARTS BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Receipt Of Firearm(s) Delivered to the Plant for Repair  
Firearm Checked For Live Ammunition [X]

22 11

RF 11/8/12  
5.5  
012

Driver's License ID# 216426123

Delivery Date 6/12/12

8995

Customer Name (Print) Timothy Flint

Employee (Y) (N) ☒

Address 2277 Rt 226

City Remond

State NY

Zip 14441

Phone Number (315) 651-3962

Manufacturer Remington

Firearm Description Model 700

Cal./Ga. 308

Serial Number B6712892

Stock/ Fore-end Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition \_\_\_\_\_

Metal Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition \_\_\_\_\_

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel ) Barrel length \_\_\_\_\_

List additional accessories: IE Scope, Sling, Gun case and description;

Scope mounts

Customer request: Gun fires upon closing bolt action

Return Process Return to Clark St. Ent. ☒ Return via UPS [ ]

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature Timothy J. Flint  
person delivering firearm

Date 6/12/12

T.R. very dirty & rusty  
parts bind & work  
suggested oil  
to NPTA, clean & res  
ATI 1/2 non-wat cost.

Signature Ryan Flint  
security officer

Date 6/12/12

Signature Michael J. J...  
Arms Service / CSR

Date 6/18/13

Q

Customer Pick Up Verification

Received the above described firearm in the  
lawfully possess a firearm in New York State.

RECEIVED  
JUN 20 2013

Date \_\_\_\_\_  
the same who delivered

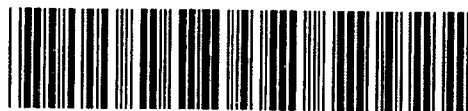
By: \_\_\_\_\_

Date \_\_\_\_\_  
returning the firearm

Serial Number:

B6712892

Model: 700



RE00313717

Remington.

Security Copy - White

Arm Service Copy - Yellow

Customer Copy - Pink

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00313717	<b>Serial Number / Description</b> B6712892 Model 700 Center Fire Caliber: 308 WIN	<b>Date Received:</b> 06/18/2013 <b>Estimate Date:</b> 06/19/2013 <b>Date Printed:</b> 06/21/2013
<b>Customer:</b> TIMOTHY FLINT 2257 STATE ROUTE 336 ROMULUS, NY 14541 US		<b>Return To:</b> TIMOTHY FLINT 2257 STATE ROUTE 336 ROMULUS, NY 14541 US

Please Circle One:  
 VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
 Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments:**  
 trigger assembly very dirty and rusty, parts bind and work sluggish. can offer to replace trigger assembly, clean and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
							<b>Sub Total:</b>	60.00
							<b>Est Sales Tax:</b>	4.20
							<b>Grand Total:</b>	\$64.20





