

Remington Arms Co., Inc.
 Product Service
 Legal Case #:7235

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		1/6/2012	5/31/2013	12/28/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kim	Fontenot	2058 Crawford Dr.	Lake Charles	LA	70611		C 337-764-1891

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064	Not Examined by Product Service		
S	Concern:1008	Fired on Bolt Closing		Unknown
C	FBC			

1/6/12: Customer called in. He stated he had FBC in December. No damage or injury reported. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
		Remington/700/CF/BA				
Gun not returned to Ilion for exam						
	Repair/Replacement Cost	Repair/Replacement Date				

1/9/12: Mailing ARS & forms. Box order# 1294550. df 5/31/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE: 01/09/2012	Service Request # SR00009012
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
------------------	---

LABEL INFORMATION

MAIL LABEL TO:	KIM FONTENOT 2058 CRAWFORD DR. LAKE CHARLES, LA 70611 US SR00009012 Email:
RETURN ITEM TO:	ILN Arms Services



4XX696 JAN 9, 2012 ACT WT 10.0 LBS #PK 1
 SVC GNDCOM BL WT 10.0 LBS
 TRACKING# 1Z4XX6969066071437 ALL CURRENCY USD
 REF 1:SR00009012
 REF 2:

HANDLING CHARGE 0.00	FRT: 3RD
SHIPMENT PUB RATE CHARGES:	SVC T/P USD
DV 0.00 COD 0.00	RS 0.50
DC 0.00 DGD 0.00	
AH 0.00 PR 0.00	ROD 0.00
TOT PUB CHG 10.27	PUB+ HANDLING 10.27

ATTN: Product Service