

## Remington Arms Co., Inc.

Product Service

Legal Case #:9302

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
323841	10/14/2013	10/15/2013	10/15/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Andrew	Fryman	10008 Orion Dr	Temple	TX	76502		H 254-217-3788 E andrew.t.fryman.ctr@mail.mil

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FBC	Concern:1008	Fired on Bolt Closing		
C				

Per SR00062655 Service Request Section, when closing bolt gun fires by itself. Fired three times in a row even without ammo in gun. jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	26123	D6601247	PY	6/8/2004 10:41:27 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GLENN ZANDERS FUR & SPORT		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger assembly, check over, and test at 50% discount						
	Repair/Replacement Cost	Repair/Replacement Date				

10/16/13: Per Ilion, trigger set screws altered. Trigger has no sear engagement. Replace trigger assembly, check over, and test at 1/2 normal cost. jbi 10/18/13: I call and left quote on customer's voicemail. I received call from Mr. Fryman, he approved quoted with credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		10/15/2013
	Product Type		RF
	Action Type		A
	Assigned To		S. NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 270 WIN
	Date Code		PY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Not Functioning	NO TRIG RETURN UNDER SEAR

Trigger	Pull	--Select--	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

**All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b>	<b>Serial Number / Description</b>	<b>Date Received:</b>	10/14/2013
RE00323841	D6601247	<b>Estimate Date:</b>	10/15/2013
	Model 700 Center Fire Caliber: 270 win dm	<b>Date Printed:</b>	10/18/2013
<b>Customer:</b>		<b>Return To:</b>	
ANDREW FRYMAN		ANDREW FRYMAN	
10008 ORION DRIVE		10008 ORION DRIVE	
TEMPLE, TX 76502 US		TEMPLE, TX 76502 US	

Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Daytime Phone: ( ) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported		Problems Found	
MI23 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		MI23 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	
M992 - GUN FIRES WITHOUT PULLING THE TRIGGER			

**Technician Comments**  
trigger assembly set screws altered, trigger has no sear engagement. replace trigger assembly, check over and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00

Est Sales Tax: 5.20

Grand Total: \$82.20

# Service Request

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

22  
p46/c  
.75"

Service Request Number SR00062655	Serial Number / Description D6601247 Model 700DM RIFLE Caliber: 270	Date of Request: 09/25/2013 Date Printed: 09/25/2013
Customer: ANDREW FRYMAN 10008 ORION DRIVE TEMPLE, TX 76502 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	

9302

Email: andrew.t.fryman.ctb@mail.mil

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return  
M992 - GUN FIRES WITHOUT PULLING THE TRIGGER

Service Request Section  
WHEN CLOSING BOLT GUN FIRES BY ITSELF. FIRED THREE TIMES IN A ROW EVEN WITHOUT AMMO IN GUN.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Number:

D6601247

Model: 700



RE00323841

RECEIVED  
OCT 16 2013

BY:.....

T.A. set screws A.H. Trig. has NO  
sear engagement. Mp. T.A. check  
over & test AT 1/2 NORMAL COST.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00  
Est Sales Tax: .00  
Grand Total: \$.00













