

Remington Arms Co., Inc.
Product Service
Legal Case #:8973

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
312965	6/7/2013	6/10/2013	6/10/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	G&M Hunting Supply		G&M Hunting Sup	2304 Co. Rt 5	Moir	NY	12957		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when he pushed the safety off	Cause:4006 Concern:1007 Fired on Safe Release	Altered Adjustments or Components	Unknown
C				

6/12/13 Per note with rifle, the consumer pushed safety off and gun fired without pulling the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27518	E6515172	XS	12/10/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	TWO PIECE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

6/12/13 Per Ilion, trigger assm set screws altered. Trigger not returning properly and has excessive over travel. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/10/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		20" 243 WIN
	Date Code		XS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING FAILS NULL TEST
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED AND RESEALED HAS EXCESSIVE OVER TRAVEL
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Phone
518-529-7764

Service Request Number	Serial Number / Description	Date of Request:
SR00032691	E6515172	10/23/2012
Model 700 RIFLE Caliber: 243		Date Printed: 10/23/2012
Customer:	Destination:	
ROBERT MARTIN 921 STATE ROUTE 11B BRIDGEVIEW, NY 12916 US	Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Return to
G & M Hunting supply
2304 Co. Rd 5
Moira NY 12957

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

8973

Reason For Return
M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section
PER CONSUMER, PUSHED SAFETY OFF AND GUN FIRED WITHOUT PULLING THE TRIGGER.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: **E6515172**
Model: **700**

RE00312965

RECEIVED
JUN 11 2013

BY:

T.A. set screws altered. Trig not set. properly + has excessive over travel, can often to rp. TPA, clean test at 1/2 normal cost.

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.~~

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00312965	Serial Number / Description E6515172 Model 700 RIFLE Caliber: 243 WIN	Date Received: 06/07/2013 Estimate Date: 06/10/2013 Date Printed: 06/12/2013
Customer: G & M HUNTING SUPPLY 2304 CO RT 5 MOIRA, NY 12957 US		Return To: G & M HUNTING SUPPLY 2304 CO RT 5 MOIRA, NY 12957 US

Please Circle One:
VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M240 - BOLT LOCK SAFETY MODIFICATION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
trigger assembly set screws altered.trigger not returning properly and has excessive over travel.can offer to replace trigger assembly, clean and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00
Est Sales Tax: 5.39
Grand Total: \$82.39







