

Remington Arms Co., Inc.
Product Service
Legal Case #:8559

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
298948	1/31/2013	2/1/2013	2/1/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Regina	Gabig	14340 Memorial Dr	Houston	TX	77079		E wesleycole54@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S	Fired when safety removed	Concern:1007 Fired on Safe Release		
C				

2/13/13 Per note on SR, firearm discharged when safety removed. Complete SMP program.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6479799	DU	9/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	EVANS SPT GD SHREVEPT, LA	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	2/13/2013				

2/13/13 Per Ilion, trigger assm dirty and set screws altered. Replace TPA, clean and test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/1/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENANCE
Barrel	Description		24" 7MM REM MAG
	Date Code		DU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES,DENTS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



Parts and Repairs: P-800-243-9700 F-336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"
DUG/71
4#
.011

Service Request Number SR00041438		Serial Number / Description 6479799 Model 700 RIFLE		Date of Request: 01/10/2013 Date Printed: 01/22/2013																	
Customer: REGINA GABIG 14340 MEMORIAL DR HOUSTON, TX 77079 US			Destination: Arms Services 14 Hoelder Ave Rion, NY 13357 US																		
Email: wesleycole54@yahoo.com			Email:																		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																					
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION																					
Service Request Section FIREARM DISCHARGED WHEN SAFETY REMOVED COMPLETE SMP PROGRAM																					
<table border="1"> <thead> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: 6479799</p> <p>Model: 700</p> <p>RE00298948</p> </div> <div> <p>RECEIVED</p> <p>FEB 05 2013</p> <p>BY:.....</p> <p>T.A. dirty + set screws A/H.</p> <p>Np. TPA, CLEAN + TEST AND</p> <p>DLP Ron 20 +</p> </div> </div> </td> </tr> </tbody> </table>						Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: 6479799</p> <p>Model: 700</p> <p>RE00298948</p> </div> <div> <p>RECEIVED</p> <p>FEB 05 2013</p> <p>BY:.....</p> <p>T.A. dirty + set screws A/H.</p> <p>Np. TPA, CLEAN + TEST AND</p> <p>DLP Ron 20 +</p> </div> </div>							
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the																					
<div style="text-align: right;"> <p>Sub Total: .00</p> <p>Est Sales Tax: .00</p> <p>Grand Total: \$.00</p> </div>																					

QUOTATION

Parts/Repair: 800-243-9700
Fax: 336-548-7801

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700
www.remington.com info@remington.com

**ESTIMATING
REPORT**

~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.~~

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00298948 Account # - R-	Description/Serial Number 6479799	Date Received - 1/31/2013 Estimate Date - 2/1/2013 Current Date - 2/1/2013
Customer REGINA GABIG 14340 MEMORIAL DR HOUSTON, TX 77079 US	Return To REGINA GABIG 14340 MEMORIAL DR HOUSTON, TX 77079 US	
Phone (H) (281)-728-2176 Phone (W)	Fax Email wesleycole54@yahoo.com	

Please Circle One
VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
PO Number _____
Daytime Phone () _____ Time To Call _____ Open Acct. R _____
Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

Reported		Problems Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments
ProblemNotes trigger assembly dirty and set screws altered. replace trigger plate assembly, clean and test fire under bolt lock program for \$20.00 + shipping

~~Estimate C.O.D. / Shipping and Handling Charges are NOT included in this Quote~~

Material #	Material Description	Qty	Warranty Y/N	Price/Unit	Discount Percent	Extended Amt
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$97.00	0%	\$0.00
Service						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
Sub Total:						\$37.00
Est. Sales Tax:						\$2.50
Grand Total:						\$39.50

Received Date: FEB 12 2013
CSR: Chris F
Response Date: _____
Response/File: _____
OK!
Regina Gabig







