

Remington Arms Co., Inc.
Product Service
Legal Case #:8438

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
294509	12/29/2012	1/7/2013	1/7/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt.		Gander Mt.	2695 Creekside Dr	Twinsburg	OH	44087		W 330-405-2999

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fires when bolt is closed Concern:1008 Fired on Bolt Closing			
C				

1/15/13 Per note with rifle, customer states that when the bolt is closed the gun will sometimes fire. Needs trigger replaced (pre-82) trigger in gun.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6206199	EZ	10/6/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	BONITZ BROS HARRISBURG PA	SEE THRU MOUNTS,RECOIL STOCK BOOT	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	76.54	1/15/2013				

1/15/13 Per Ilion, trigger assem dirty and set screws altered. Replace TPA, clean and test fire at BLSM program price.cm 1/17 Emailed quote to R. Christenson.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/7/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or Components	
	Description		22" 270 WIN
	Date Code		EZ
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SEE THRU MOUNTS, RECOIL STOCK BOOT



Service Request

Service Order # 9490

22"
6210/-
3#
.00c

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-1
14 Hoefer Ave

Winn, NY 13357

Attn: service dept.

Date Shipped: 12/11/2012 Phone: (800) 243-9700

8438

RETURN SHIP TO:

Gander Mountain, FFL# 4-34-150-01-7B-01160
Attn: Gun Parts Dept.
2695 Creekside Drive
Twinsburg, OH 44087

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 270

Serial Number: A6206199
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

- (1) complete rifle w/ rings
- (2) good condition

REASON FOR RETURN:

customer states that when bolt is closed gun will sometime's fire. NEEDS trigger replaced (pre 82) trigger in gun.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Josh Armstrong
(330) 405-2999

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: Gander Mountain Company
Roy Christensen
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
JAN 09 2013

BY:.....

Serial
Number:

A6206199

Model: 700



RE00294509

T.A. dirty + set screws aligned
rep TPA, clean + rest fire under
BSP for \$ 20.0 + ship

Q

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00294509	Serial Number / Description A6206199 Model 700 Center Fire Caliber: 270 WIN	Date Received: 12/29/2012 Estimate Date: 01/07/2013 Date Printed: 01/17/2013						
Customer: GANDER MOUNTAIN ATTN: ASHLEY DAVID 180 E FIFTH STREET SUITE 1300 ST. PAUL, MN 55101 US		Return To: GANDER MOUNTAIN-305 2685 CREEKSIDE DRIVE TWINSBURG, OH 44087 US						
Please Circle One: VISA MC DISCOVER Card No. _____ Exp. Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: (____) _____ Time to Call: _____ <input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		Problems Found M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M178 - TRIG ADJ SCREWS RESET; CANNOT READJUST M240 - BOLT LOCK SAFETY MODIFICATION M992 - T.P.A dirty						
Technician Comments Offer the B.L.M program were we offer to exchange T.P.A for a X Mark-Pro non adjustable for 20\$ + shipping. We also clean and test for this at gallery. MFD 10/75								
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	1	Billable	1	26.00	23	20.02
4000118	Service	GR-CLEAN	1	Warranty	1	.00	0	.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
4000294	Service	GR-CHECK TPA	1	Warranty	1	.00	0	.00
Sub Total:								37.02
Est Sales Tax:								.00
Grand Total:								\$37.02





