

Remington Arms Co., Inc.
Product Service
Legal Case #:9515

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
328294	11/20/2013	11/21/2013	11/21/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mountain		Gander Mountain	705 Frank Scottie Blvd	Kingston	NY	12401		W 845-382-2500

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Per Gander Mtn. Service Request, "Sometimes the rifle will fire when the safety is taken off, other times when the bold is closed on a live round." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM08 REM	25855	D6609861	AX	3/7/2003 10:39:55 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	BILL HICKS & CO LTD	SCOPE,RINGS,TWO PIECE BASE	U

CONCERN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger assembly and repair as needed at 50% discount						

Repair/Replacement Cost	Repair/Replacement Date

11/22/13: Per Ilion, "trigger assembly dirty, sticky and rusty causing parts to bind. Can offer to replace trigger assembly, check over and test fire at 1/2 normal cost." jbi 12/9/13: I called Gander Mtn. with quote. Dealer will check with customer for approval and call me back. jbi 12/11/13: I received call from Gander Mtn., they approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/21/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 7MM08 REM
	Date Code		AX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY PSRTS BINDING WILL FOLLOW DOWN
	Pull	---Select---	7.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00328294	Serial Number / Description D6609861 Model 700 Center Fire Caliber: 7 MM-08 REM W/SCOPE	Date Received: 11/20/2013	Estimate Date: 11/21/2013					
		Date Printed: 12/04/2013						
Customer: GANDER MOUNTAIN ATTN ASHLEY DAVID 180 E 5TH ST SUITE 1300 SAINT PAUL, MN 55101 US		Return To: GANDER MOUNTAIN 705 FRANK SCOTTIE BLVD KINGSTON, NY 12401 US						
Please Circle One: VISA MC DISCOVER Card No. _____ Exp. Date _____ Open Account: R _____ PO Number: _____								
Approval Signature: _____ Date: _____ Daytime Phone: () _____ Time to Call: _____								
<input type="checkbox"/> If you desire any change, please use the reverse side for your comments and mark this box.								
Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		Problems Found M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION						
Technician Comments: trigger assembly dirty, sticky and rusty causing parts to bind. can offer to replace trigger assembly, check over and test fire at 1/2 normal cost								
ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50
Sub Total:							77.00	
Est Sales Tax:							3.15	
Grand Total:							\$80.15	



Service Request

Service Order # 4292

22'
A+3/0
7.5

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn: Rifle repair team.

Date Shipped: 11/18/2013

Phone: (800) 243-9700

9515

RETURN SHIP TO:

Gander Mountain, FFL# 6-14-111-01-8b-00716
Attn: Gun Parts Dept.
705 Frank Sottile Blvd
Kingston, NY 12401

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: d6609861

Model: 700

Cal/Ga.: 7mm-08

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

- A> SENDING ONE: Remington - Model 700 rifle- Wood stock - Blue steel barrel and receiver.
- B> One GREEN bolt lock key - Rifle has a scope mounted on it and a magazine for test fitting.

REASON FOR RETURN:

- 1> Customer states that the firing pin will stay out sometime causing a safety issue.
- 2> Sometimes the rifle will fire when the safety is taken off, other times when the bolt is closed on a live round.
- 3> Please: Adjust; Repair; or Replace needed parts to make this rifle safe.
- 4> Thank you for your help in this matter, have a nice day.

ATTENTION VENDOR

Please contact me with any questions or concerns.

(845) 382-2500

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
NOV 22 2013

BY:

T.A. dirty, sticky & rusty causing
parts to bind. Can't get to
top. T.A. check over & test at
1/2 cost.

Q

Serial
Number:

D6609861

Model: 700



RE00328294

Gunsmith SO# 4292

GM#256 - Kingston
705 Frank Sottile Blvd
Kingston, NY 12401
(845) 382-2500
Gunsmith:



*** Transferred Status ***

CUSTOMER INFORMATION	
Home #:	(845) 399-5596 Day #:
Name:	Hauspurg, Samuel
Address:	3805 Route 209 Ulster Stone Ridge, NY 12484

DATES	
Acquired:	11/15/2013
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION			
Manufacturer:	Remington Arms Co Inc.	Type:	Rifle
Model:	700	Cal/Ga.:	7mm-08
Serial Number:	d6609861	Firearm Value:	\$0.00
		Cased?:	<input type="checkbox"/>

Description: Remington 700 bolt action, wood stock Condition: good
with attached scope

Service Description: Firing pin doesn't remain back when closing bolt.
Customer has included bolt lock and magazine.
Please call him with an estimate or if it needs to go back to Remington.

LABOR		
UPC	Description	Amount
Labor Sub Total:		\$0.00

Labor Notes: Contact father 332-7398

PARTS		
UPC	Description	Amount
Parts Sub Total:		\$0.00

Parts Notes:

* Estimate Only * Customer must pick up their own Firearm	TOTALS	
	Labor Sub Total:	\$0.00
	+ Parts Sub Total:	\$0.00
	Total:	\$0.00
	- Deposit Amount:	\$0.00
Amount Due:		\$0.00

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE: _____

DATE: _____







