

## Remington Arms Co., Inc.

Product Service

Legal Case #:9452

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
327039	11/11/2013	11/12/2013	11/12/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Grand Rapids Police Dept	Capt. Daniel Sa	Grand Rapids Po	1 Monroe Center NW	Grand Rapids	MI	49503		W 616-456-3876 F 616-456-4354 E dsavage@grand-rapids.mi.us

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4040			
S FSR	Other - Unspecified or Undetermined - Firearms		Unknown	
C	Concern:1007 Fired on Safe Release			

Per SR00065611 Service Request Section, "fires when safety moved forward the rifle discharged - he was more than shocked - he then placed the weapon on safe and cycled the bolt - he moved the safety again forward and the rifle discharged AGAIN!" jbi

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25739	RR66054B	AH	3/5/2013 4:15:01 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMCHAR WHOLESALE INC	SCOPE BASE,BIPOD	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

11/13/13: Per Ilion, "trigger and connector not returning under sear. Replace trigger assembly, check over and test fire at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/12/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4040	Other - Unspecified or Undetermined - Firearms	
Barrel	Description		20" 308 WIN FL HB
	Date Code		AH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG/CONNECTOR NOT RETURNING UNDER SEAR.HAVE TO HOLD TRIG FORWARD TO CONNECT
	Pull	---Select---	2.5#
	Altered	False	SEALANT PRESANT ON SEAR ENGAGEMENT SCREW.INCONCLUSIVE ON OVERTRAVEL SCREW
	Sub-Assembly	M/700 Non-Bolt Lock	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repair: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

20"  
AH3/13  
215#

Service Request Number SR00065611		Serial Number / Description RR66054B Model 700 RIFLE Caliber: 308		Date of Request: 10/28/2013 Date Printed: 10/28/2013																						
Customer: GRAND RAPIDS POLICE DEPT CAPT. DANIEL SAVAGE 1 MONROE CENTER NW GRAND RAPIDS, MI 49503 US Email: dsavage@grand-rapids.mi.us			Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:																							
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																										
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION																										
Service Request Section fires when safety removed d - he then placed the weapon on safe and cycled the bolt - he moved the safety again forward and the rifle discharged - he was more than shocked																										
<table border="1"> <thead> <tr> <th colspan="2">Parts And Service Details</th> <th></th> <th></th> <th></th> <th></th> <th></th> </tr> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc Amount</th> </tr> </thead> <tbody> <tr> <td colspan="7"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: RR66054B</p> <p>Model: 700</p> <p>RE00327039</p> </div> <div> <p>RECEIVED</p> <p>NOV 13 2013</p> <p>BY: _____</p> </div> </div> </td> </tr> </tbody> </table>						Parts And Service Details							Material	Type	Description	Qty Needed	Warranty	Price	Disc Amount	<div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: RR66054B</p> <p>Model: 700</p> <p>RE00327039</p> </div> <div> <p>RECEIVED</p> <p>NOV 13 2013</p> <p>BY: _____</p> </div> </div>						
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<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <p style="text-align: right;">             Trigger + connector not put properly              und. sear. Rep. T.A. check over              + Test Fire at N/C              WARRANTY           </p>																										
Sub Total:					.00																					
Est Sales Tax:					.00																					
Grand Total:					\$ .00																					













