

Remington Arms Co., Inc.
Product Service
Legal Case #:9033

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
315099	7/9/2013	7/15/2013	7/15/2013				

Customer Information

Type	Business First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Richard	Gregg	48247 S.W. Hebo Rd.	Grand Ronde	OR	97347		H 503-879-5899

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S FSR	Concern:1007	Fired on Safe Release	Unknown	
C				

Customer sent rifle in with a note. Customer stated, "My rifle has missed fire twice when I take the safety off. Per our conversation - your company stated that you would replace the trigger and safety so the gun will be safe".

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6368880	EI	10/20/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAMMES BELEFONTAINE OH		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, quote to repair BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$29					

7/16/13: Per Ilion, Trigger assembly dirty, sticky, rusty, and set screw altered. Chamber is rusted and pitted. Replace TPA, clean & test under BLM. Will final ream & polish chamber best possible. If can not save, will requote for new barrel rec. assem.jbi 7/17/13: I spoke w/customer & went over exam. He apprvd & paid quote w/CC#. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/15/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTANENCE
Barrel	Description		24" 7MM REM MAG
	Date Code		EI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	CHAMBER RUSTED,PITTED
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	BOLT AND CHAMBER RUSTY
	Stock Condition	Slightly Worn; Functioning	REM SYN STK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY PARTS SLUGGISH
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED

Quotation

Remington Service
PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00315099	A6368880	07/09/2013
	Model 700 Center Fire Caliber: 7 MM REM MAG	Estimate Date: 07/16/2013
		Date Printed: 07/17/2013

Customer:	Return To:
RICHARD GREGG	RICHARD GREGG
48247 SW HEB0 RD	48247 SW HEB0 RD
GRAND RONDE, OR 97347 US	GRAND RONDE, OR 97347 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M305 - BOLT BINDS/WORKS HARD/CATCHES OPENING	M128 - CHAMBER ROUGH/DIRTY / RUSTY
	M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)
	M240 - BOLT LOCK SAFETY MODIFICATION

Technician Comments:

trigger assembly dirty,sticky,rusty and set screws are altered.chamber is rusted and pitted.replace trigger assembly, clean and test under bolt lock program for \$20. + shipping.will ream and polish chamber,if cannot save will requote for new action.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

*paid
7/17/13*

Sub Total: 37.00
Est Sales Tax: .00
Grand Total: \$37.00

To Whom it Concerns

My Rifle has missed

Fire Twice When I take

the safety off. per our

convercation - Your Company

stated that you would Replace

the trigger + safety so the

gun will be safe.

Thank You

Richard R. Gregg
(503) 879-5899

Richard R. Gregg
48247 S.W. Hebo Rd.
Grand Ronde, OR 97347
(503) 879-5899

RECEIVED
JUL 16 2013

BY:.....

Serial Number: A6368880

Model: 700



RE00315099

T.A. dirty, sticky + rusty. set
screws alt. chamber is rusted
+ pitted. Rep. TPA, clean + test and.
Rep. Ron & Zo. + will final rep +
+ polish chamber best poss. if I
cannot save will quote for
new BDC. ke. assm.

Q

24"
EI 10/
3#
.006







