

Remington Arms Co., Inc.
Product Service
Legal Case #:8586

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299658	2/6/2013	2/7/2013	2/7/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Terry	Green	21140 Lawrence Ladner Rd	Kiln	MS	39556		E.terry.green@coastepa.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired when closing bolt			
C	Concern:1008 Fired on Bolt Closing			

2/21/13 Per note on SR, consumer said the rifle fired when closing the bolt. Consumer does not like the bolt lock.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6319791	AT	3/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	D MAT TACKLE CORPUS CHRISTI TE		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	2/21/2013				

2/21/13 Per Ilion, trigger assembly dirty, rusty. Replace trigger plate assembly, clean and test fire under bolt lock program for \$20.00 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/7/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		AT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	SOME BRASS WASH
	Handle	Like new; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	3.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
AT3/70
3.5#
.006

Service Request Number SR00043382	Serial Number / Description 6319791 Model 700270	Date of Request: 01/29/2013 Date Printed: 01/29/2013
Customer: TERRY GREEN 21140 LAWRENCE LADNER RD KILN, MS 39556 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: terry.green@coastepa.com	Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return: M240 - BOLT LOCK SAFETY MODIFICATION M992 - TRIGGER		
Service Request Section: Consumer said rifle fired when he opened the bolt. Consumer also does not like the Bolt lock. closed		
Parts And Service Details:		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc
		Amount
<p>Serial Number: 6319791</p> <p>Model: 700</p> <p>RE00299658</p>		
<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p>		
<p>Sub Total: .00</p> <p>Est Sales Tax: .00</p> <p>Grand Total: \$.00</p>		

RECEIVED
FEB 08 2013

BY:

1/29/2013

PS 32287







